*[Practice name]*

*[Practice Address 1]*

*[Practice Address 2]*

*[Practice Address 3]*

*[Postcode]*

*[Date]*

[Patient name]

[Patient address1]

[Patient address 2]

[Patient address 3]

[Postcode]

Dear [Patient],

**Re: Change of prescription – Upgrade from FreeStyle Libre® 2 Sensors to FreeStyle Libre® 2 Plus Sensors**

You are currently prescribed FreeStyle Libre 2 continuous glucose monitoring sensors to support you with glucose monitoring. The manufacturer of the Freestyle Libre 2 sensors has advised that these sensors will be discontinued by the end of August 2025. They will be replaced with a new, updated version called the FreeStyle Libre 2 **Plus** sensor.

You will be upgraded to the new sensor when your next prescription is due for renewal. Specialist diabetes teams in South East London are aware that the practice will be making this change.

**Using the new FreeStyle Libre 2 Plus sensor**

* The FreeStyle Libre 2 Plus sensor is the same size as your old sensor and lasts **15 days**.
* It’s applied in the same way, and to the same area on your body.
* If you link your sensor to your mobile phone, your new sensor will work with the existing FreeStyle LibreLink® app on your phone. You do not need to update the app, simply start your new sensor with your existing app.
* If you use a FreeStyle Libre® 2 reader to scan your sensor, your new sensor will work with your current reader. You do not need to change your reader. Simply start your new sensor with the reader.

**Important information**

* Your new sensor has improved accuracy. However, you will still need to check your glucose levels using your finger-prick testing strips if your sensor glucose readings or alarms do not match your symptoms or expectations, or at certain times for driving.
* Please make sure you have a finger-prick blood glucose testing kit in addition to your sensors. If you need a new kit, contact the practice or diabetes specialist team.
* To avoid waste, please use up any remaining Freestyle Libre® 2 sensors before requesting the new sensors.

**Who to contact for more information**

If you have any worries or questions about the change, please contact the practice or your specialist diabetes team.

For information about the new FreeStyle Libre 2 Plus sensors, visit the manufacturer’s website, **web**: <https://www.freestyle.abbott/uk-en/products/freestyle-libre-2-plus-sensor.html>

You can also contact the Abbott customer careline, **phone:** 0800 170 1177 (Monday to Friday between 8:00 AM and 8:00 PM, Saturday 9:00 AM to 5:00 PM excluding Bank Holidays).

Yours sincerely,