*[Practice name]*

*[Practice Address 1]*

*[Practice Address 2]*

*[Practice Address 3]*

*[Postcode]*

*[Date]*

[Parent/Guardian name] of [child name]

[Address1]

[Address 2]

[address 3]

[Postcode]

Dear [Parent/ Guardian name],

**Re: Change of prescription – Upgrade from FreeStyle Libre® 3 Sensors to FreeStyle Libre® 3 Plus Sensors**

Your child is currently prescribed FreeStyle Libre 3 continuous glucose monitoring sensors to support them with glucose monitoring. The manufacturer of the Freestyle Libre 3 sensors has advised that these sensors will be discontinued by the end of December 2025. They will be replaced with a new, updated version called the FreeStyle Libre 3 **Plus** sensor.

Your child will be upgraded to the new sensor when their next prescription is due for renewal. Specialist diabetes teams in South East London are aware that the practice will be making this change.

**Using the new FreeStyle Libre 3 Plus sensor**

* The FreeStyle Libre 3 Plus sensor is the same size as the old sensor and lasts **15 days.**
* It’s applied in the same way, and to the same area of the body.
* If a mobile phone is currently used with their sensor, then the new sensor will work with the existing FreeStyle Libre 3 app on the phone. You do not need to update the app, simply start the new sensor with the existing app.
* If a FreeStyle Libre 3 reader is currently used to scan their sensor, the new sensor will work with their current reader. You do not need to change their reader. Simply start the new sensor with the reader.

**Important information**

* The new sensor will continue to monitor glucose levels in the same way as the old sensor. However, there will still be a need to check glucose levels using finger-prick testing strips if the sensor glucose readings or alarms do not match symptoms or expectations, or at certain other times.
* Please make sure your child has a finger-prick blood glucose testing kit in addition to their sensors. If they need a new kit, contact the practice or diabetes specialist team.
* To avoid waste, please use up any remaining Freestyle Libre 3 sensors before requesting the new sensors.

**Who to contact for more information**

If you have any worries or questions about the change, please contact the practice or your child’s specialist diabetes team.

For information about the new FreeStyle Libre 3 Plus sensor, you can visit the manufacturer’s website, **web:** <https://www.freestyle.abbott/uk-en/myfreestyle/myfreestyle.html> or <https://www.freestyle.abbott/uk-en/products/freestyle-libre-3.html>

You can also contact the Abbott customer careline, **phone:** 0800 170 1177 (Monday to Friday between 8:00 AM and 8:00 PM, Saturday 9:00 AM to 5:00 PM excluding Bank Holidays).

Yours sincerely,