

# Early communication with care homes prevents delays, readmissions and complaints

## Did you know?

**From a care home perspective, what matters most is being informed, prepared, and treated as equal partners in the discharge process.**

Clear, timely communication makes a real difference to outcomes.

**Speak to the care home if you need information about a resident.**



[selondonics.org/  
hcp-care-homes](https://selondonics.org/hcp-care-homes)



**Working together  
for safer discharge  
to care homes**