

Recipient's name

Address 1

Address 2

Address 3

Address 4

Postcode

The Woolwich Centre
35 Wellington Street, Woolwich
London
SE18 6ND

Telephone: 020 8176 5330

Email: greenwich.primarycare@selondonics.nhs.uk

Website: www.selondonics.org

27/06/23

Important information about Clover Health Centre

Dear

I am writing to you as a registered patient of Clover Health Centre to inform you that this GP surgery will close and to let you know how to register with another surgery.

What is happening at my GP surgery?

The primary care services provided at the Clover Health Centre are planned to come to an end at 18.30pm on Friday 29th September. Patients will no longer be able to access medical services after this time.

The reason for the closure is that the contract has come to its end and after careful consideration, it was decided not to renew this service. We understand that this news may cause concern, but we would like to reassure you that there are other surgeries available who are taking new patients. We are confident that other Greenwich GP surgeries can accommodate all patients registered at Clover.

What do I need to do now?

You need to register with another GP surgery of your choice that covers your home address, as soon as possible and before 30th September 2023.

The following list of surgeries have capacity and are close to the Clover Health Centre site but there may be others nearer to where you live.

| Surgeries | Distance (miles) | Address | Phone Number |
|-------------------------------|-------------------------|---|---------------------|
| Ferryview Health Centre | 0.3 | 25 John Wilson Street, Woolwich, London, SE18 6PZ | 020 8319 5400 |
| Triveni PMS | 0.4 | Escreet Grove Surgery, Escreet Grove, Woolwich, London, SE18 5TE. | 020 8854 0157 |
| Triveni PMS | 0.6 | 34 Plumstead Common Road, Plumstead, London, SE18 3TL | 020 8854 0229 |
| Thamesmead Medical Associates | 0.6 | Heronsgate Medical Centre, Goosander Way, London, SE28 0ER | 020 8333 5051 |
| St Marks PMS | 0.7 | 24 Whottesley Road, Plumstead, London, SE18 3EP | 020 8854 6262 |

| | | | |
|---------------------------|-----|--|---------------|
| All Saints Medical Centre | 0.8 | 13a Ripon Road, Plumstead, London SE18 3PS | 020 8854 3964 |
| St Marks PMS | 0.8 | Nightingale Surgery, 19 Milward Walk, Woolwich, London, SE18 4DQ. | 020 8854 7685 |
| Waverley PMS | 0.8 | The Waverley Practice, 37 Waverley Crescent, Plumstead, London, SE18 7QU | 020 8102 2324 |
| Conway PMS Practice | 0.8 | 44 Conway Road, Plumstead, London, SE18 1AH | 020 8854 2042 |

You can visit the NHS website at <http://www.nhs.uk> which provides useful information and patient reviews to help you make your decision.

We would like to invite you to share your feedback on how these changes will affect you and what we could consider to reduce the impact. If you do, please contact our team by end of July on: greenwich.primarycare@selondonics.nhs.uk.

Further information and support to register with an alternative surgery

We are working closely with Clover Health Centre to identify vulnerable patients and those who may need additional assistance with registering with a new GP surgery. Please contact Clover Health Centre if you require assistance or have particular concerns.

We have arranged for Healthwatch Greenwich to provide support to patients to register with an alternative surgery. They will be based in the Clover Health Centre every Tuesday and Thursday from 1pm to 4.30pm starting the 3rd July. You can just walk in and talk to them during these times.

Alternatively, please message them on info@healthwatchgreenwich.co.uk or phone Healthwatch on **0790 3685 534**



You can find further information and answers to frequently asked questions on our website at www.selondonics.org/clover

If you need help translating this letter, please call Clover Health Centre on 020 8331 0567.

- इफ यौ नीद हेल्प ट्रांस्लाटिंग थिस लेटर प्लेअसे चल Clover Health Centre 020 8331 0567. (Nepali)
- Ако имате нужда от помощ за превода на това писмо, моля, обадете се Clover Health Centre 020 8331 0567. (Bulgarian)
- Se hai bisogno di aiuto per tradurre questa lettera, chiama Clover Health Centre 020 8331 0567. (Italian)
- Nëse keni nevojë për ndihmë për përkthimin e kësaj letre, ju lutemi telefononi Clover Health Centre 020 8331 0567. (Albanian)
- Si vous avez besoin d'aide pour traduire cette lettre, veuillez appeler Clover Health Centre 020 8331 0567. (French)

Yours sincerely,

Maria Howdon
Assistant Director, Primary Care Greenwich
South East London ICS