

**Payment Privacy Notice**

**Plain English explanation**

Invoice validation is an important process in ensuring that your care is paid for correctly. It involves using your NHS number to check that we are the Integrated care Board (ICB) that is responsible for paying for your treatment. We can also use your NHS number to check whether your care has been funded through specialist commissioning, which NHS England will pay for.

The process makes sure that the organisations providing your care are paid correctly. All information with NHS numbers collected to validate invoices is held within a secure, controlled environment for finance (CEfF) (within/on behalf of) the ICB. The use of personal data by ICBs for invoice validation has been approved by the Confidentiality Advisory Group of the Health Research Authority till 30 September 2022. Further information regarding this can be found here:

<https://www.hra.nhs.uk/planning-and-improving-research/application-summaries/confidentiality-advisory-group-registers/>

We are required by Articles in the General Data Protection Regulations to provide you with the information in the following 9 subsections.

<p><b>1) Controller</b> contact details</p>	<p>South East London Integrated Care Board 160 Tooley Street London SE1 2TZ <a href="https://www.selondonics.org/icb/">https://www.selondonics.org/icb/</a></p>
<p><b>2) Data Protection Officer</b> contact details</p>	<p><a href="mailto:ICBDPO@selondonics.nhs.uk">ICBDPO@selondonics.nhs.uk</a></p>
<p><b>3) Purpose</b> of the processing</p>	<p>To enable the ICB to ensure accurate payment of invoices. To provide accountability and fulfil their legal obligations.</p>
<p><b>4) Lawfulness Conditions and Special Categories</b></p>	<p>The lawful basis for processing, storing and sharing this data are;-  Article 6(1)(c) “the processing is necessary for compliance with any legal obligation to which the controller is subject”  The CCG does not require access to Special Category data for the purposes of Invoice Validation and will not process data at this level.</p>
<p><b>5) Recipient or categories of recipients</b> of the processed data</p>	<p>The data will be shared with our external provider into a Controlled Environment for Finance (CEfF).  Anonymised data will further be shared with NHS Shared Business Services (SBS) to arrange payment of the invoice.</p>
<p><b>6) Rights to object</b></p>	<p>You have the right to object to some or all the information being processed under Article 21 of UK GDPR. Please contact the Controller for more information.  You should be aware that this is a right to raise an objection, which is not the same as having an absolute right to have your wishes granted in every circumstance.</p>

	Under the Confidentiality Advisory Group review 10 October 2017, the requirement to oblige with patient objections from the flow of information to Controlled Environments for Finance (CEfF) which are required to support invoice validation was removed.
<b>7) Right to access and correct</b>	You have the right to access the data that is being shared and have any inaccuracies corrected. There is no right to have accurate medical records deleted except when ordered by a court of Law.
<b>8) Retention period</b>	The data will be retained in line with the law and national guidance. <a href="#">Records Management Code of Practice 2021 - NHS Transformation Directorate (nhsx.nhs.uk)</a> or speak to the Integrated Care Board.
<b>9) Right to Complain.</b>	You have the right to complain to the Information Commissioner's Office, you can use this link <a href="https://ico.org.uk/global/contact-us/">https://ico.org.uk/global/contact-us/</a>  or calling their helpline Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate)  There are National Offices for Scotland, Northern Ireland and Wales, (see ICO website).