

Public questions and answers: Board meeting, 16 November 2022

Questions received from the public with responses from the ICB

This set of questions was received prior to the meeting taking place, with the response document then published on the ICB's website and also emailed to those who submitted the questions. Where a question was raised on behalf of a group or organisation the person's name is listed below; where the person did so as an individual then their name has not been published.

<p>Question 1</p> <p>Alex Bigucci, British Red Cross, Home from Hospital Service Team</p>	<p>My name is Alex Bigucci and I work for the British Red Cross Home from Hospital service. Our team support hospital staff with the discharge and resettlement of vulnerable adults. We operate in whole South East London.</p> <p>Ahead of the ICB meeting next week, I would like to ask if there are any plans to tackle health inequalities among the homeless population. In our service we often come across with homeless inpatients or people at risk of homelessness, and their number seems increasing, probably due to the cost-of-living crisis and raising rents.</p> <p>I am aware the government is planning £500m adults social care discharge fund intended to relieve pressure on hospitals. Are there any plans in South-East London to funds projects aiming to facilitate early and safer discharges of homeless inpatients?</p> <p>Thank you very much for your consideration, and for every you do to promote equal access to heal and social care. I feel privileged to work and live in South East London.</p>
<p>Response</p>	<p>Boroughs across south east London work with their homeless teams and have clear pathways and processes in place to support people who are homeless which ranges from providing temporary accommodation, hostel places or step down facilities to vulnerable people including those who are homeless to support safe and timely discharge from hospital. There is a range of advice and support on each local authority website to further support people with the cost of living crisis.</p> <p>In addition, there is a project across south east London which started in January 2022 to support the safe and effective discharge of homeless people or people at risk of homelessness from acute hospitals. This project includes:</p> <ul style="list-style-type: none"> • Expanding specialist homeless teams, including the provision of specialist homeless workers, to provide expert knowledge, advice and support to all hospitals in south east London

	<ul style="list-style-type: none"> • The provision of additional short-term accommodation in the community to support and enable discharge until such time as a more sustainable housing option has been put in place • Resettlement support for those referred to the service provided by the British Red Cross (as you will be aware). <p>Regarding the planned £500m discharge fund, we would be happy to consider proposals around early and safer discharges of homeless inpatients, noting we have not yet received confirmation around this funding or any associated guidance, noting we would also expect this support to be non-recurrent only if made available.</p>
<p>Question 2</p> <p>Southwark resident</p>	<p>1) Meeting on 16th November - given the current challenges facing the NHS, I am rather surprised at the very limited/ timescale for the November meeting; with the governments mini/ maxi economic statement imminent; nurses planning industrial action; the ICS strategy imminent; continued NHS backlog etc. Also feels like a rather 'cursory engagement with the public. Is this the approach we can expect in the future from the ICB?</p> <p>2) Financial position- can you provide an update on the current financial/ budget position? Again, in the context of rising inflation and need to make efficiencies etc</p>
<p>Response</p>	<p>Due to the period of National Mourning for the late Queen, the regular September ICB meeting was postponed. We, therefore, had a full meeting of the board in October, to which the regular updates on performance and finance were brought. In view of this a shorter meeting focusing on a new area of delegation to ICBs is taking place in November. We return to our regular programme of board meetings in public every two months with the next meeting taking place on 18 January 2023. An opportunity for questions is included in this week's meeting and will be a feature of all our public boards.</p> <p>The issues you raise are, of course, important and continue to be discussed in regular monthly committees of the board. A report of these committees will be presented in public in January with the opportunity for the public to engage with the board.</p> <p>Regarding finance, this was discussed at the Board meeting in October. Please see the short summary slides presented at the October board which I hope will be useful in addition to the papers which were published on our website.</p>
<p>Question 3</p>	<p>I have 2 questions for meeting. 1 question - it is not related to agenda, but it is important</p>

**Member of
the public**

1 Will there be engagement with the south east population on the NHS plans reported on the Guardian website for patient medical records to be incorporated onto a new data platform.

It is disturbing that the NHS is apparently not concerned about patient consent.

Will you be discussing this proposal at all in public at a future meeting as there are many legitimate concerns on use of our data?

From conversation in October board minutes - Is the ICS Strategy closer to completion?

Response

We believe that you are referring to a Guardian article published on 13 November which is about a national NHS programme, led by NHS England.

In south east London we have a data service which is hosted by the North East London Integrated Care Board. The use of which is very carefully managed via the South East London Data Service Data Usage Committee which includes two members of Healthwatch representing the public voice.

Across London we have carried out a lot of engagement and involvement work with Londoners through the [One London programme](#). This includes the large Citizens' Summit in 2020 and further public deliberation earlier this year. This has led to the development of ICB and London Data Services that have citizen and patient involvement including:

- Healthwatch involvement in the South East London Data Service Data Usage Committee to take part in discussions and take a view on every use of data from our shared data service (as stated above).
- Public and patient members of the London wide Independent Information Access Group which is the group that reviews all requests of pan London uses of our shared data service of the London Health Data Service.

In addition, the One London Pathfinder Hypertension Project is led by a south east London team, working with colleagues in north east London and north west London. Involvement and engagement is provided by [Mabadilko CIC](#) and [Healthwatch Southwark](#). The project is looking to use data as an enabler to improve patient outcomes and reduce inequalities. The project includes testing hypertension care and delivery and personal data capture with seldom heard groups through a range of engagement methods including workshops, surveys and focus groups. The project is due to complete at the end of 2022 and the learning will be used to inform both the London Health Data Strategy and local Integrated Care Board data use.

In relation to your second question, we are continuing to engage as part of the ICS strategy development process. The strategy is a key item of discussion at the first Integrated Care Partnership meeting taking place on MS Teams live on Tuesday 22 November 3 – 5 pm. [The link for the meeting and link to the papers will shortly be published on the website.](#) There are also two further public engagement webinars taking place on Monday 21 November, 5 – 7 pm and [you can book your place here](#), and on Friday 25 November, 3 – 5 pm and [you can book your place here](#).