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The months ahead, with Ceri Jacob



Welcome to the first edition of our Lewisham Health and Care Partnership (LHCP) stakeholder bulletin, which I'm sure will help to build an understanding of the work all our organisations are doing, for the benefit of our community.

Our four strategic priorities as we move ahead are:

1. Working to build stronger, healthier families.
2. Being a compassionate employer and building a happier, healthier workforce.
3. Working together and in collaboration as organisations and with the communities we serve.
4. Reducing inequalities in Lewisham.

Work has commenced in some areas although we are continuing work to refine our measures of success. Our Lewisham Plan, which will include our four priorities and our response to the ICS Strategy and NHSE Operating Plan requirements, will be approved at the March public LCP Strategic Board.

On 10 January, the South East London Integrated Board (SEL ICB) chair, Richard Douglas, was joined by Mike Fox, SEL ICB Chief Finance Officer and Dr Toby Garrood, SEL ICB Joint Medical Director, to spend a day in Lewisham. We visited a range of sites including, a community led initiative at Sydenham Gardens supporting people's mental health, North Lewisham PCN and their work to tackle health inequalities and services provided by the LA and our two big NHS providers (LGT and SLAM) to integrated how services are delivered and managed. We also met with Dr Catherine Mbema, Lewisham Director of Public Health and her team for an overview of the health inequalities and health equity programme. Damian Egan, Lewisham Mayor, and councillors with portfolio responsibilities for Health and Adult Social Care and for Children, Young People also met with us to discuss shared priorities. I was excited and enthused to see the work that we are all involved in and the positive impacts it is having on our population.

The Fuller Review report, published in May last year recommends Integrated Care System (ICS) leadership at every level to support and enable Local Care Partnerships (LCPs) to deliver key changes to the way in which primary and community care services are delivered. Lewisham has a history of integrated neighbourhood working, which will help us deliver on the Fuller recommendations. We have already taken steps to improve the delivery and integration of existing community-based care at a neighbourhood level. We have raised quality, are improving effectiveness of services, and are building better connection with partners.

The newly constituted Integrated Neighbourhood Network Alliance (INNA) will support the development, delivery and implementation of integrated community-based health and care, working with all local partners (including Lewisham residents) to shape how our community based services integrate and change to meet the needs of our population. This will need to include looking at how we develop our workforce, make the best use of financial resources available to us and ensuring the clinical, professional and resident/patient voice remains strong within our work.

As part of the first steps, we'll be holding a series of workshops between January and March 2023 for key stakeholders. Stakeholders will be fully engaged in the workshop design and to ensure these workshops lead to practical and tangible agreements across the borough.

Finally, I'd like to thank all colleagues for their invaluable help during the recent and ongoing industrial action that has affected the NHS. As we face unprecedented pressure across the health and care system, we're all appreciative of those who have been available to help patients and others in the community.

I wish you all a very happy and healthy 2023.

Ceri Jacob, Lewisham Place Executive Lead

Two new operating theatres coming to Lewisham

By the end of 2023, University Hospital Lewisham will have two brand-new operating theatres up and running, as part of its constant drive to reduce waiting lists and times for all south east London.



The theatres will be the centrepiece of a new 'elective hub' – a space for people to have lots of what's called 'high- volume, low-complexity' procedures. These include operations for ear, nose and throat, or urology procedures, which don't require any overnight stay.

Waiting lists for elective treatment – any treatment that is planned for – have grown over the last decade. Through this state-of-the-art elective hub, the Trust will be able to reduce them considerably, lowering pressure on both the Trust and other local healthcare providers.

The new theatre spaces will give patients the high-quality, timely care they need, with the ability to perform 4,400 extra elective procedures per year once fully running.



Ben Travis, Trust Chief Executive, said: "I'm so excited to see this new elective hub take shape. The benefits for our community here in Lewisham and across the region are clear – including reduced waiting times and use of the most modern equipment."

New Mental Health Crisis Services launching in south east London

South London and Maudsley NHS Foundation Trust and the national mental health charity Richmond Fellowship have launched two Crisis Recovery Houses which will offer new community-based crisis support for people living in the London Boroughs of Lambeth, Lewisham, Southwark, and Croydon.

The two organisations are working together to deliver a two-year crisis recovery house pilot starting in 2023. One of the pilots will include a crisis recovery house for young people – the first of its kind.



The houses will deliver 24/7 community-based crisis response as an alternative to acute inpatient admission. People referred to the service work on a one-to-one basis with highly trained teams to develop collaborative support plans and coping mechanisms to better manage their mental health following their stay. The houses offer hotel quality accommodation within the community where guests have the freedom to manage their own schedule, cook for themselves and access the community as they would were they in their own home.

The Crisis Recovery House for young people is a new model, working with Child and Adolescent Mental Health Services (CAMHS) teams to support young people aged 16 and up.

Leaders from the two organisations came together recently for a ground-breaking ceremony at the Lewisham site, which will open officially later in 2023.

One Health Lewisham launches new website

Following feedback from its practices and commissioners, One Health Lewisham (OHL) are pleased to have launched a new website at onehealthlewisham.co.uk. The website has been updated and refreshed to show the range of services supported by OHL, primary care resources, as well as a section advertising job opportunities.

You can also follow the latest updates at OHL on [LinkedIn](#) and [Instagram](#) or get in touch with the communications team at ohl.comms@nhs.net

Healthwatch Lewisham – an introduction from Marzena Zoladz, Operations Manager

We are the independent champion for people who use health and social care services. We exist to make sure that people are at the heart of care. We listen to what people like about services and what could be improved. We share their views with those with the power to make change happen. We also help people find the information they need about services in their area.

We have the power to make sure that people's voices are heard by the government and those running services. As well as seeking the public's views ourselves, we also encourage services to involve people in

In summary - Healthwatch Lewisham is here to:

- help people find out about local care
- listen to what people think of services
- help improve the quality of services by letting those running services and the government know what people want from care
- encourage people running services to involve people in changes to care.

You can share your experience with us directly on our website <https://www.healthwatchlewisham.co.uk/share-your-views>, or contact us on 020 3886 0196, info@healthwatchlewisham.co.uk

Warm welcomes across Lewisham

Residents struggling with heating and experiencing social isolation have been able to attend one of Lewisham's community-run warm spaces.

Lewisham Council has worked with community partners that can provide warm spaces free of charge for residents, including in libraries. These are warm spaces where people can chat to volunteers, read a book, do some homework – or simply warm up and escape the cold.

This has been a borough-wide effort, with a host of community groups coming together to offer spaces where people can pop in. The council has worked with Lewisham Local to coordinate these and to provide a warm spaces map so that residents can easily find their nearest warm space and get more information.

All spaces are different – some provide hot drinks and food, while others provide social activities and additional support. The Lewisham Local website [has a list and map of warm spaces](#), as well as information about who to contact.

Engaging with our local communities

Recruitment is underway for a South East London ICS People's Panel. Members will provide views and opinions to inform health and care strategy development, planning and service transformation across south east London. In Lewisham, recruitment will be taking place on Lewisham High Street in January and February.

In parallel, the Lewisham People's Partnership committee (name to be agreed) is under development. Our partnership group will sit alongside and feed into the broader structures of the Lewisham Health and Care Partnership (LHCP) bringing patient and citizen voices and lived experience into supporting our strategy and delivery work. The group formally be a part of decision-making from April.

Lewisham Health and Care Partnership

Lewisham Health and Care Partnership (LHCP) aims to achieve a sustainable and accessible health and care system, to support people to maintain and improve their physical and mental wellbeing, to live independently and have access to high-quality care, when they need it. [Find out more here.](#)

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If you have any feedback or would like to subscribe to this bulletin contact lhcpcommunications@selondonics.net.uk

The next issue will be published on Friday 24 February 2023.