

## Engagement Assurance Committee Cover Sheet

Item: 3  
Enclosure: B

<b>Title:</b>	<b>Engagement in the ICS strategy development process</b>
<b>Meeting Date:</b>	24 January 2023
<b>Author:</b>	Rosemary Watts, Assistant Director of Engagement Jessica Levoir, Head of Partnerships
<b>Executive Lead:</b>	Ranjeet Kaile – Director of Communications and Engagement

<b>Purpose of paper:</b>	The papers set out the engagement with people and communities including the voluntary and community sector that took place as part of the South East London Integrated Care Strategy development process, and the insight gained.  The committee is asked to provide assurance on this work.	Update / Information	<b>X</b>																					
		Discussion	<b>X</b>																					
		Decision																						
<b>Summary of main points:</b>	<p>Since last summer, all Integrated Care Partnerships in the country were tasked with developing a five year integrated care strategy for their system. Guidance published emphasised the need for systems to engage with local people, particularly those from seldom listened to communities, to develop their strategy.</p> <p>To develop a baseline understanding of the challenges and opportunities in SEL, the ICS reviewed engagement insights from across partner organisations since April 2020 including insights from engagement with seldom listened to communities commissioned as part of the <a href="#">working with people and communities strategic framework</a> (see details in table below). Alongside other key insights for example from local authority health and wellbeing board strategies and JSNAs, partner organisation strategies etc, these insights informed the initial five topic areas for discussion to develop the strategy (slide 6 in attachment Bi).</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Organisation</th> <th style="text-align: left;">Community</th> <th style="text-align: left;">Boroughs</th> </tr> </thead> <tbody> <tr> <td>Act for Change</td> <td>Young people who have experienced trauma</td> <td>Bexley / Greenwich</td> </tr> <tr> <td>Creating Ground</td> <td>Migrant women (primarily from Africa)</td> <td>Greenwich / Lewisham</td> </tr> <tr> <td>Lambeth Links</td> <td>LGBTQ+</td> <td>Lambeth, Southwark and SEL</td> </tr> <tr> <td>Panjshir Aid</td> <td>Afghan community</td> <td>Southwark</td> </tr> <tr> <td>East Africa Association</td> <td>Somali women</td> <td>Lambeth, Southwark with links to Greenwich</td> </tr> <tr> <td>South East Greenwich Islamic Centre</td> <td>Bengali community</td> <td>Greenwich</td> </tr> </tbody> </table>			Organisation	Community	Boroughs	Act for Change	Young people who have experienced trauma	Bexley / Greenwich	Creating Ground	Migrant women (primarily from Africa)	Greenwich / Lewisham	Lambeth Links	LGBTQ+	Lambeth, Southwark and SEL	Panjshir Aid	Afghan community	Southwark	East Africa Association	Somali women	Lambeth, Southwark with links to Greenwich	South East Greenwich Islamic Centre	Bengali community	Greenwich
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	<p>Discussions initially took the form of two webinars held in July 2022 for local people and colleagues from the voluntary, community and social enterprise (VCSE) sector. These webinars were held to develop a vision and to discuss opportunities and challenges for each of the five initial topic areas. A <a href="#">chat forum was also published on the Let's talk health online engagement platform</a> over the summer. VCSE colleagues and Healthwatch also took part in the system leaders event that took place in July.</p> <p>In the autumn we engaged with VCSE organisations working with and advocating for people from marginalised communities and this insight was augmented by Citizens UK reviewing insights from engagement they have carried out.</p> <p>This insight plus insight from conversations across local care partnerships in each borough and across providers informed the five strategic priorities (slide 8 in attachment Bi) that were agreed by the Integrated Care Partnership in November 2022.</p> <p>Two webinars for local people and VCSE colleagues were also held in November to help further develop the five priorities and two face to face events with leaders including VCSE also took place. <a href="#">An ideas board</a> to understand what is important to local people and what works for them is currently live on the let's talk platform.</p> <p>The strategy is being presented and discussed at the Integrated Care Partnership on 26 January 2023. <a href="#">Further details about the meeting including the papers are published on the ICS website.</a> Further work including engagement will be carried out to develop actions within each of the priorities.</p> <ul style="list-style-type: none"> <li>• Paper Bi gives an overview of the engagement process</li> <li>• Paper Bii outlines the insight gained from the chat forum and the webinars</li> <li>• Paper Biii outlines the insight gained from marginalised communities (please note that this is an iterative document)</li> <li>• Paper Biv outlines the evaluation of the webinars</li> </ul>			
<b>Potential Conflicts of Interest</b>	<b>None</b>			
<b>Relevant to the following Boroughs</b>	<b>Bexley</b>	<b>X</b>	<b>Bromley</b>	<b>X</b>
	<b>Greenwich</b>	<b>X</b>	<b>Lambeth</b>	<b>X</b>
	<b>Lewisham</b>	<b>X</b>	<b>Southwark</b>	<b>X</b>
<b>Equality Impact</b>	The paper sets out engagement that took place with and insight gained from voluntary, community and social enterprise organisations supporting people and communities who are marginalised and seldom listened to.			
<b>Financial Impact</b>	N/A			
<b>Other Engagement</b>	<b>Public Engagement</b>	The paper sets out the engagement with people and communities that has taken place as part of the ICS strategy development process.		

	<b>Other Committee Discussion/ Engagement</b>	ICS strategy development communications and engagement meetings
<b>Recommendation:</b>	<b>The committee are asked to provide assurance on the engagement process that took place as part of the ICS strategy development process.</b>	