

Ongoing Epic support arrangements

Please use the below contact details for subject specific support

Subject matter	Contact details
Pathology/tQuest	tquest@synnovis.co.uk - if required to send PID, Synnovis will advise the user to send to synnovis.ocs@nhs.net
Radiology/ICE	kch-tr.KingsICESupport@nhs.net
MESH/Docman letters,	<p>SEL ICT service desk: Self Service Portal: https://nhssel.haloitsm.com/portal/home Email: ICT@selondonics.nhs.uk SEL ICT Tel: 020 8176 5400</p> <p>Bromley Healthcare ICT service desk: Self-Service Portal: BHC Self-Service Portal (haloservicedesk.com) Email: BHC.ITHelpdesk@nhs.net IT Service Desk Tel: 0208 315 8702</p>
DTS errors and other digital issues or queries	<p>SEL ICT service desk: Self Service Portal: https://nhssel.haloitsm.com/portal/home Email: ICT@selondonics.nhs.uk SEL ICT Tel: 020 8176 5400</p> <p>Bromley Healthcare ICT service desk: Self-Service Portal: BHC Self-Service Portal (haloservicedesk.com) Email: BHC.ITHelpdesk@nhs.net IT Service Desk Tel: 0208 315 8702</p>
Escalations/quality alerts	Please complete the e-form by following this link: DCIQ: NHS South East London ICS Quality Alerts reporting form (datixcloudiq.co.uk)

