

ICB Engagement Assurance Committee induction meeting

Monday 5 December 2022, 6 – 8 pm

Agenda item		
1	Welcome and introductions	6 – 6.30 pm
2	Overview of the Integrated Care System and its governance	6.30 – 6.40 pm
3	Discussion, questions and answers	6.40 – 6.55 pm
4	Approach to engagement	6.55 – 7.10 pm
5	Role of the Engagement Assurance Committee and members <ul style="list-style-type: none"> • Assurance • Nolan principles 	7.10 – 7.20 pm
6	Discussion, questions and answers	7.20 – 7.35 pm
7	Support and development <ul style="list-style-type: none"> • Training • Expenses policy 	7.35 – 7.45 pm
8	Declaration of interests Short biographies	7.45 – 7.50 pm
9	Discussion, questions and answers	7.50 – 8 pm

Welcome and introduction

Introduce yourself to the whole group and share your favourite thing about living and/or working in south east London



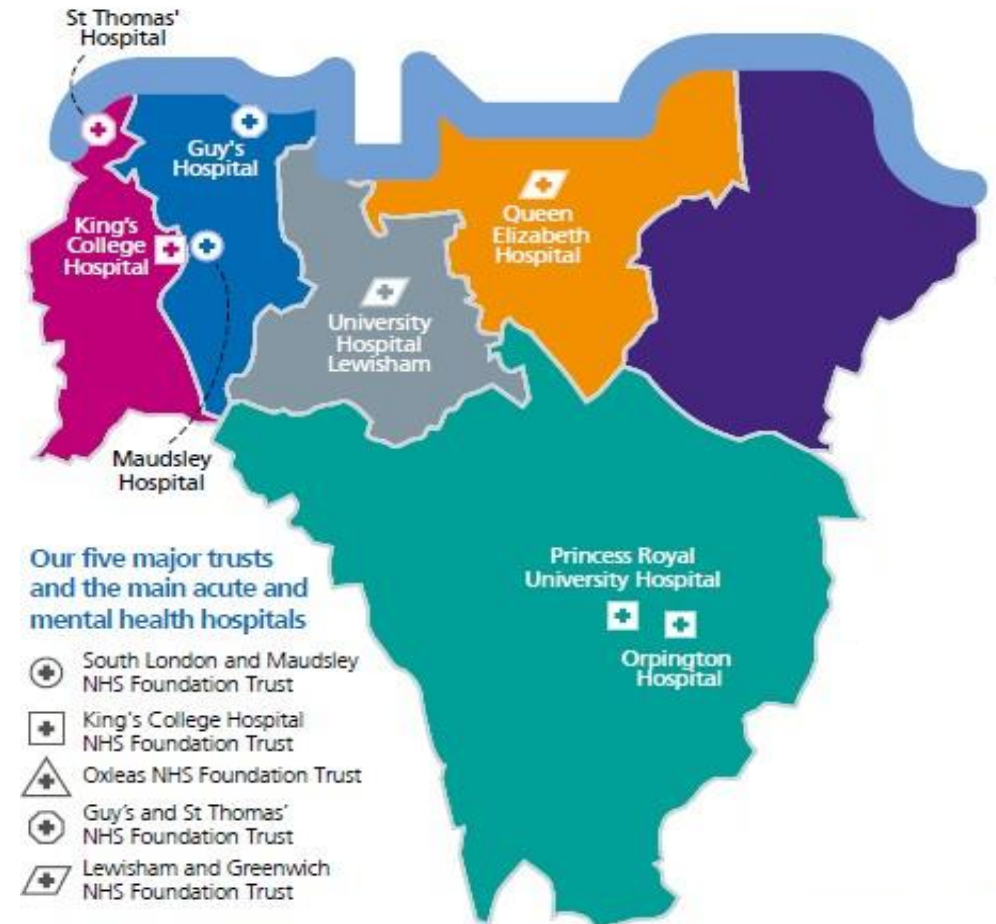
Our Integrated Care System covers south east London, six London boroughs, home to around 1.9 million people

Partners in the South East London Integrated Care System (SEL ICS) include:

- The six south east London local authorities, delivering and commissioning a wide range of care services and wider services important to health and well being
- 212 individual GP practices, alongside community pharmacies, dentistry, optometry, organised within neighbourhood-based 35 Primary Care Networks
- Guy's and St Thomas' Hospital NHS Foundation Trust
- King's College Hospital NHS Foundation Trust
- Lewisham and Greenwich NHS Trust
- Oxleas NHS Foundation Trust
- South London and Maudsley NHS Foundation Trust
- Bromley Healthcare CIC
- King's Health Partners, our academic health science partner
- Thousands of local voluntary and community organisations
- NHS South East London Integrated Care Board (replaced the CCG on 1 July 2022)

We come together to provide health and care support and services as a 'system of systems' through:

- our Provider Collaboratives
- our six Local Care Partnerships
- our 35 Primary Care Networks
- our Integrated Care Board and Integrated Care Partnership



What is the SEL Integrated Care System - animation



[Click on link to see animation: https://bit.ly/WhatIsAnICS](https://bit.ly/WhatIsAnICS)

How is the ICS structured? A 'system of systems' - animation

Click on link to see animation: <https://youtu.be/6uGJFHn8ntl>



A closer look at structures and arrangements to enable collaboration across our health and care system (1/3)

SEL Acute Provider Collaborative	Brings together Guy's & St Thomas' FT, King's College Hospital FT and Lewisham & Greenwich Trust. Responsible for joint planning, use of resources and collaborative improvement for groups of specialist hospital services where this can be best delivered through joint work across SEL.
South London Mental Health Partnership	Brings together South London and Maudsley FT and Oxleas FT in SEL, as well as South London and St Georges in SWL. Within this there is a distinct SEL and SWL collaborative, responsible for managing resources and working together on improvement of specialist mental health services.
SEL Community Network	Brings together community services from Guys & St Thomas', Lewisham & Greenwich, Oxleas and Bromley Healthcare to benchmark performance and share learning on delivery of community services. This will be an advisory network rather than a formal collaborative receiving a delegation of resources and responsibilities. It may in time provide a vehicle for joint improvement work. However, our local care partnerships are the main vehicle for integrating and transforming community based services.
SEL Primary Care Leadership Group	Primary Care Leadership Group brings together primary care leaders from our six boroughs to contribute system-wide governance and ensure perspectives and concerns of primary care are heard. Our clinical effectiveness programme provides mechanism for collaboration on improvement across primary care.
SEL VCSE forum/Alliance <i>In development</i>	VCSE director role (hosted by VCSE organisation) to represent VCSE within our Integrated Care Partnership and SEL-wide governance groups, and to establish a VCSE forum to bring together VCSE to engage with and contribute to our system. Alongside this, our local care partnerships in each borough will be the main vehicle for partnership working and collaborative improvement involving health, care and the VCSE.






A closer look at structures and arrangements to enable collaboration across our health and care system (2/3)

	Purpose	Membership
<p>Integrated Care Partnership (ICP) Committee</p>	<p>Broad alliance of organisations across SEL. Set strategic direction and hold the SEL system to account.</p> <p>Agrees an ICS Integrated Care Strategy, for which partners take delivery responsibility, collectively and individually.</p>	<ul style="list-style-type: none"> • Richard Douglas – Chair NHS SEL ICB (co-chair of ICP) • Kieron Williams – Leader of the Council, Southwark (co-chair of ICP) • Andrew Bland – CEO NHS SEL ICB • Michael Nutt – Chair Bromley Healthcare • Hugh Taylor – Chair GSTT NHS FT & KCH NHS FT • Mike Bell – Chair LGT NHS Trust • Andy Trotter – Chair Oxleas NHS FT • Norman Lamb – Chair SLaM NHS FT • Teresa O’Neill – Leader of the Council, Bexley • Colin Smith – Leader of the Council, Bromley • Anthony Okereke – Leader of the Royal Borough of Greenwich • Jim Dickson – Cllr, LCP Chair and HWB Chair, Lambeth • Paul Bell – Cllr, Cabinet Member for Health and Adult Social Care, Lewisham • Catherine Mbema – Public health member (Lewisham) • David Quirke-Thornton – Adult’s and children’s social care member (Southwark) • Gavin McColl – Primary Care Representative (Southwark) • Jill Lockett – Managing Director KHP • Folake Segun – South East London Director Healthwatch • Tal Rosenzweig – South East London Director of Voluntary Sector Engagement and Partnership

A closer look at structures and arrangements to enable collaboration across our health and care system (3/3)

	Purpose	Membership
<p>Integrated Care Board (ICB) Click here to read ICB members bios</p>	<p>Allocates and delegates NHS resource, works together to lead integration within NHS services, oversees the performance of our system.</p>	<ul style="list-style-type: none"> • Richard Douglas – Chair • Andrew Bland – CEO • Peter Matthew – NED • Paul Najsarek – NED • Anu Singh – NED • Sarah Cottingham – Executive Director of Planning • Tosca Fairchild – Chief of Staff • Mike Fox – Chief Financial Officer • Angela Helleur – Chief Nursing Officer • Toby Garrood – Joint Medical Director • Jonty Heaversedge – Joint Medical Director • Beverly Bryant – Chief Digital Officer • Ranjeet Kaile – Director of Communications and Engagement • Julie Screaton – Chief People Officer • Angela Bhan – Bromley Place Executive Director • Stuart Rowbotham – Bexley Place Executive Director • Sarah McClinton – Greenwich Place Executive Director • Andrew Eyres – Lambeth Place Executive Director • Ceri Jacob – Lewisham Place Executive Director • James Lowell – Southwark Place Executive Director • Dr George Verghese – Partner Member (Primary Care) • David Bradley – Partner Member (Mental Health) • Clive Kay – Partner Member (Acute Care) • Debbie Warren – Partner Member (Local Government)

Our draft strategic priorities

Priority areas	Proposed priorities
<p>Prevention and wellbeing</p> 	<p>Ensuring that everyone in south east London receives convenient and effective care to prevent disease and for early detection of disease.</p>
<p>Children and young people</p> 	<p>Ensuring that mothers, children and families receive effective pre-natal, postnatal and early years support.</p>
<p>Children and young people</p> 	<p>Ensuring children and young people can access effective early intervention services for mental health challenges.</p>
<p>Adult mental health</p> 	<p>Ensuring that adults have rapid access to a broad range of effective early intervention services for mental health challenges.</p>
<p>Primary care, long term conditions, complex needs</p> 	<p>Ensuring that people can access high quality primary care, and people with long term conditions receive high quality, joined-up and convenient care spanning the primary, community and hospital system.</p>

Discussion, questions and answers



How we work with people and communities

- Use of the [Let's talk health and care in south east London online engagement platform](#) to host surveys, open and closed chat forums, quick polls, question and answers for a range of projects
- Developing a **SEL People's Panel** to enable up to six surveys a year with a demographically representative section of our population
- Working with **people with lived experience** across projects and programmes including coproduction and in governance and decision making such as the in diabetes programme, the musculoskeletal (MSK) programme
- **Focus groups** and **webinars** such as developing the ICS strategy, personalised care, teledermatology
- **Community engagement** and outreach / commissioning trusted voice organisations such as developing the working with people and communities framework, the diabetes programme, the Vital 5 programme
- Working with **community champions** such as in promoting the vaccination programme and more general health promotion
- Potential for developing **deliberative processes** including events, Citizens' Summits/Assemblies/Juries for local people to have informed, in-depth discussions with us will support the ICS to develop priorities and programmes to develop policy particularly where there are tricky trade offs.

Summary of our strategic framework for working with people and communities

The current six South East London ICS system priorities...

Preventing ill-health and supporting wellbeing	Compassionate, whole person care, delivered in community wherever possible	Rapid access to high quality specialist services when people need them
Joined up care across health and other public services	Addressing health inequalities	Building resilient communities

...have informed both our vision and our mission for working with people and communities in SEL

Our vision: Working with local people to build a healthier future for all communities across south east London.

Our mission: South East London Integrated Care System works in partnership with local people and communities. This improves health and wellbeing and supports people to thrive and live healthier lives. We will prioritise working in partnership to address health inequalities, which are unfair and systematic differences in health between different groups of people.

Our vision and mission will be realised through delivery of five aims, aligned to our three core commitments

COMMITMENT 1

Being accountable to our local people, and ensuring we are transparent

1. Harness the power of local people to hold the ICS and ICB to account for its functions as public institutions
3. Make decisions directly informed by the views, experiences and aspirations of local communities
4. Support a world-class standard of engagement for the ICS and its partnerships, particularly working with communities experiencing health inequalities

COMMITMENT 2

Making decisions, setting direction and priorities in partnership with people and communities

2. Partner with local people to co-produce service and pathway redesign and transformation, and to develop new, innovative ways of providing health and care services - particularly for communities experiencing health inequalities

COMMITMENT 3

Working with people and communities in new ways to transform health and care and support health and wellbeing

5. Health and care professionals working in partnership with people through a shift to genuine co-production, so people have choice and control in how their care is planned and delivered, ensuring compassionate, whole person care.

Statutory guidance

Statutory guidance for working with people and communities [NHS England » Working in partnership with people and communities: statutory guidance:](#)

- Centre decision-making and governance around the voices of people and communities
- Understand your community's needs, experiences, ideas and aspirations for health and care, using engagement to find out if change is working
- Tackle system priorities and service reconfiguration in partnership with people and communities
- Involve people and communities at every stage and feed back to them about how it has influenced activities and decisions
- Build relationships based on trust, especially with marginalised groups and those affected by inequalities
- Work with Healthwatch and the voluntary, community and social enterprise sector as key partners
- Provide clear and accessible public information
- Use community-centred approaches that empower people and communities, making connections to what works already
- Have a range of ways for people and communities to take part in health and care services

Legal duties

Legal duties (engagement) – Integrated Care Boards must involve the public:

- In the planning of the commissioning arrangements
- In the development and consideration of proposals ... for changes in commissioning arrangements
- In decisions ... affecting the operation of commissioning arrangements

Triple Aim is a new legal duty on NHS bodies to consider the effects of decision making on:

- Health and wellbeing of local people (including inequalities)
- The quality of services
- The sustainable and efficient use of resources

Governance and structures to support engagement at SEL level:

- Engagement Assurance Committee – first formal meeting in January 2023
- Developing an Engagement Equalities and Experience Planning Group
- Engagement Practitioners' Network established November 2021



[You can read our approach to engagement on the ICS website.](#)



Role of Engagement Assurance Committee

[Engagement Assurance Committee - NHS South East London \(selondonics.org\)](https://selondonics.org)

- “ to receive reports to monitor and provide assurance to the ICB ... that projects and programmes are working with people and communities to make decisions, set direction and priorities ...”
- provide assurance that people and communities experiencing the greatest inequalities are engaged
- Review engagement to ensure:
 - It has been timely and started early enough
 - Been meaningful and appropriate for each project
 - Listened to views from diverse communities
 - Considered insight and demonstrated how this has influenced decision making
 - Provided feedback to those who have given views

Role of EAC public members

Public members role:

- Bring knowledge of the boroughs and south east London and diverse communities
- Bring ideas of best way to engage communities
- Use experience to review and assess engagement activity to provide assurance
- Not representative role

Seven principles of public life (the Nolan principles):

- Selflessness
- Integrity
- Objectivity
- Accountability
- Openness
- Honesty
- Leadership

Declaration and register of interest – [example of register from ICB Board](#)

Discussion, questions and answers



- The ICB has an [expenses policy](#) which covers out of pocket expense on the production of receipts for travel and carer / childcare costs. It also includes a flat rate of £5 / session to cover additional Wi-Fi for online meetings.
- NHS England training opportunities [NHS England » Learning and support for people who bring their lived experience to a voluntary role](#)
- NHSE peer leadership free online training course <https://www.futurelearn.com/courses/peer-leadership-foundation-step-1/2>
- [How does the NHS in England work and how is it changing? | The King's Fund \(kingsfund.org.uk\)](#)
- South East London engagement toolkit, how to guides and top tips [Engagement toolkit - South East London ICS \(selondonics.org\)](#)
- EAC closed hub on Let's talk health and care in south east London

Let us know what development / training you would like?



Greenwich ▼

Helen Laker

Greenwich resident and committed to community development through engagement with underrepresented groups, including the *No longer invisible* Latin American recognition campaign. Founder board member of Greenwich and Bexley Credit Union, member of the Nationwide Community Board 2020/21, Member Governor of Shooters Hill Sixth Form College.

Marc Goblot

Branch chair of National Autistic Society in Greenwich and a service user / carer governor for Oxleas NHS Foundation Trust representing service user and carer members who use adult services in Greenwich.

Lambeth ▼

Livia La Camera

Lambeth resident and a Registered Dietitian who has worked in the acute setting and in public health. Livia currently works for Greenwich Cooperative Development Agency in community health development. Livia works in partnership on community initiatives and programmes to find innovative and effective ways to empower communities to live healthier lives. Her current role is aligned with her ideals and values around supporting diversity and social inclusion.

Stephanie Correia

Please send us a short paragraph about yourself to be published on the EAC webpage

[Engagement Assurance Committee - NHS South East London](#)
[\(selondonics.org\)](http://selondonics.org)

Discussion, questions and answers

