

Lambeth Borough Overview

Our population

Lambeth is an inner London borough with 322,000 residents and a registered GP population of 442,286. Over the last two years, there has been a 4% growth of registered patients. The population is set to grow by 2.4% by 2032. Our population is becoming older with 50% growth expected in the over 50s in the next 10 years. The number births is reducing and has fallen by 26% in the last 10 years. The population remains highly mobile with 20% of individuals moving in or out of Lambeth each year. Population density is already twice that experienced in London and nearly 32 times higher than the average for England. The population is highly diverse with 63% of residents describing their ethnicity as other than White British and with 43% of Lambeth residents identifying as Black, Asian or Multi-Ethnic. We have a sizeable Portuguese speaking community. It is estimated that 10% of the borough's population identifies as Lesbian, gay, bisexual, transgender, queer or questioning and others (LGBTQ+), the highest in London. 70% of the Lambeth population lives in the 40% most deprived areas in England and 16% of our households are in fuel poverty.

Health outcomes for our population

Strengths

- Life expectancy has generally improved since 2010 for both males and females in Lambeth but at a slower rate than the previous decade
- The life expectancy of women in Lambeth is higher than the London and national average
- Lambeth has the highest detection rate for sexually transmitted infections
- Tuberculous incidence rate has fallen in Lambeth and is lower than the London average.

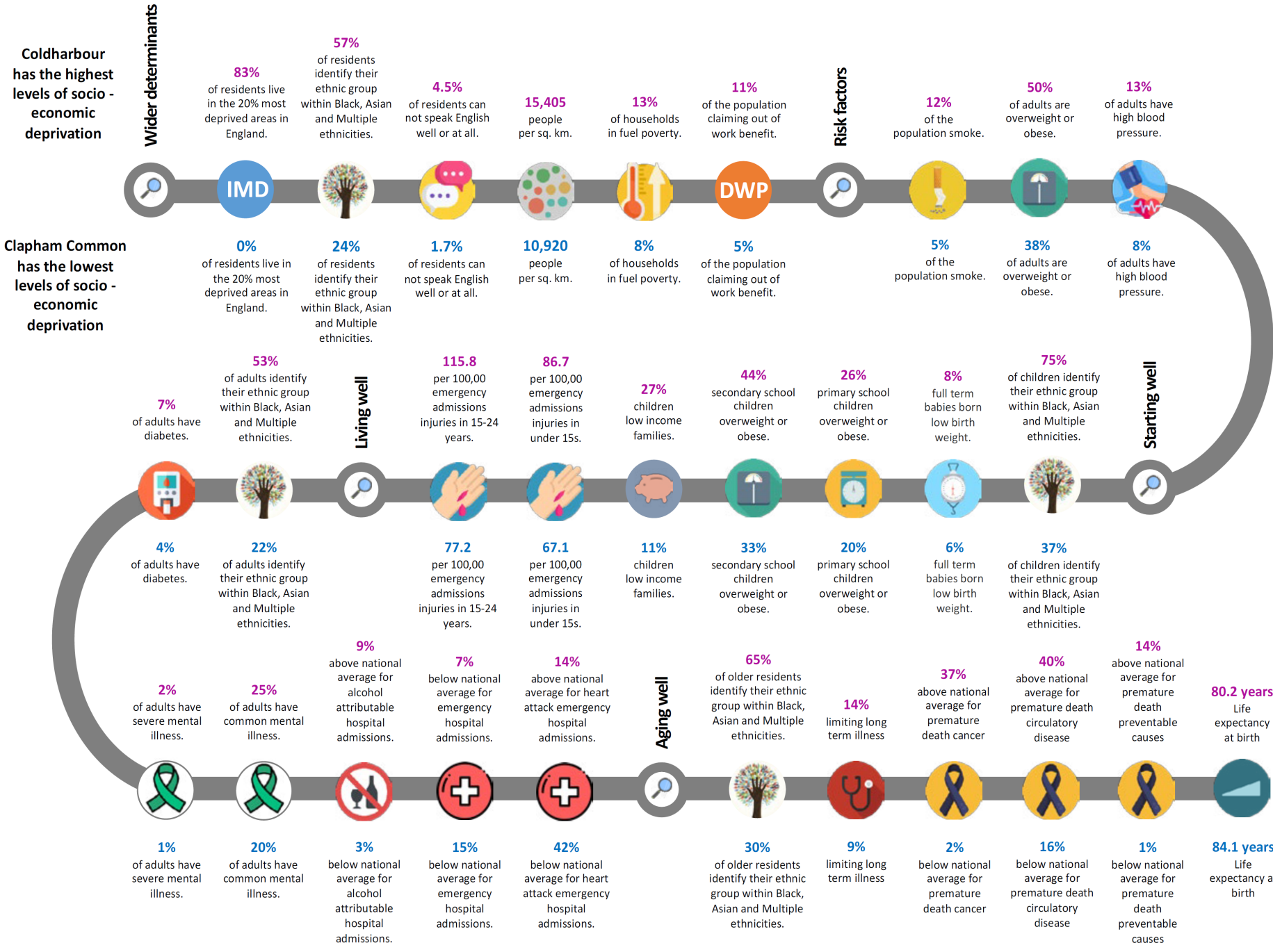
Challenges

- 1 in 3 residents are classed as high-risk alcohol users
- Hospital admissions linked to smoking and alcohol use significantly higher in Lambeth than the London average
- 1 in 3 Lambeth residents are overweight and 1 in 4 Lambeth residents are obese
- 1 in 4 residents experience high levels of anxiety
- Years spent in poor health has increased in Lambeth
- Serious Mental illness more likely to affect health inclusion groups
- 17% of registered patients are experiencing chronic pain.

Inequalities within our borough

- The poorest communities have the worst outcomes across a wide range of measures including healthy life expectancy and the gap is widening between Lambeth and England
- Within Lambeth, the gap is also widening between those with the lowest levels of socioeconomic deprivation (Coldharbour) and those with the highest levels of socio-economic deprivation (Clapham Common).
- Residents from Black backgrounds are more likely to live in areas of social deprivation, develop long-term conditions, have poorer mental health and experience discrimination and racism when accessing services.
- 77% of Lambeth residents living in the 20% most deprived areas in England are from Black, Asian, Multiple ethnicities and Other White.
- Rates of obesity and high blood pressure are considerably higher in Black African, Black Caribbean and Other Black ethnicities in Lambeth
- Smoking rates are over 20% *lower* in White British and Other White ethnicities.

Within Lambeth we see significant geographic inequalities across a range of health and wellbeing measures...



Within Lambeth we see significant geographic inequalities across a range of health and wellbeing measures...

Black, Asian and Multiple ethnicities

White British and White ethnicities

Wider determinants

41% of residents identify their ethnic group within Black, Asian and Multiple ethnicities. Increasing to 68% including Other White.

54% of residents living in the 20% most deprived areas in England identify their ethnic group within Black, Asian and Multiple ethnicities. Increasing to 77% including Other White.

IMD

35% of residents born outside of the UK.

19%* of households in fuel poverty identify their ethnic group within Black, Asian and Multiple ethnicities.

Risk factors

18% Black Caribbean and 14% Other Black adults smoke.

68% Black African, 66% Black Caribbean and 61% Other Black adults are overweight or obese.

17% Black African, 23% Black Caribbean and 11% Other Black adults have high blood pressure.

32% of residents identify their ethnic group within White British ethnicity.

23% of residents living in the 20% most deprived areas in England identify their ethnic group within White British ethnicity.

65% of residents born in the UK.

13%* of households in fuel poverty identify their ethnic group within White ethnicity.

12% White British adults smoke

41% White British adults are overweight or obese.

8% White British adults have high blood pressure.

Living well

35%* Asian and 29%* Black children live in households with persistent low income after housing costs.

31%* Black African, 30%* Black Caribbean and 27%* Other Black secondary school children are obese.

16%* Black African, 13%* Black Caribbean and 14%* Other Black primary school children are obese.

68% Black African, 66% Black Caribbean and 61% Other Black children good level of development at the end of reception.

6.4* Black African, 6.5* Black Caribbean, and 6.3* Pakistani infant mortality rate per 1,000 live births.

9.1%* Asian and 9.1%* Black full term babies born low birth weight.

56% of children identify their ethnic group within Black, Asian and Multiple ethnicities. Increasing to 74% including Other White.

Starting well

11%* White children live in households with persistent low income after housing costs.

19%* White British secondary school children are obese.

10%* White British primary school children are obese.

83% White British children good level of development at the end of reception.

3.2* White British infant mortality rate per 1,000 live births.

6.1%* White full term babies born low birth weight.

26% of children identify their ethnic group within White British ethnicity.

38% of adults identify their ethnic group within Black, Asian and Multiple ethnicities. Increasing to 67% including Other White.

11% Black African, 15% Black Caribbean, 8% Other Black and 10% Asian adults have diabetes.

2.3% Black African, 3.7% Black Caribbean and 3.7% Other Black adults have severe mental illness.

2.1% Black African and 2.4% Asian adults have coronary heart disease.

2.4% Black Caribbean adults have had a stroke or transient ischaemic attack.

Aging well

42% of adults identify their ethnic group within Black, Asian and Multiple ethnicities. Increasing to 62% including Other White.

17% Black African, 15% Black Caribbean and 18% Other Black people aged 65 years and over don't have a long term condition**

47% Black African, 54% Black Caribbean and 45% Other Black people aged 65 years and over have 2 or more long term condition**

33% of adults identify their ethnic group within White British ethnicity.

4% White British adults have diabetes.

1.4% White British adults have severe mental illness.

1.5% White British adults have coronary heart disease.

1% White British adults have had a stroke or transient ischaemic attack.

38% of older people identify their ethnic group within White British ethnicity.

29% White British people aged 65 years and over don't have a long term condition**

37% White British people aged 65 years and over have 2 or more long term condition**

*National or regional evidence.

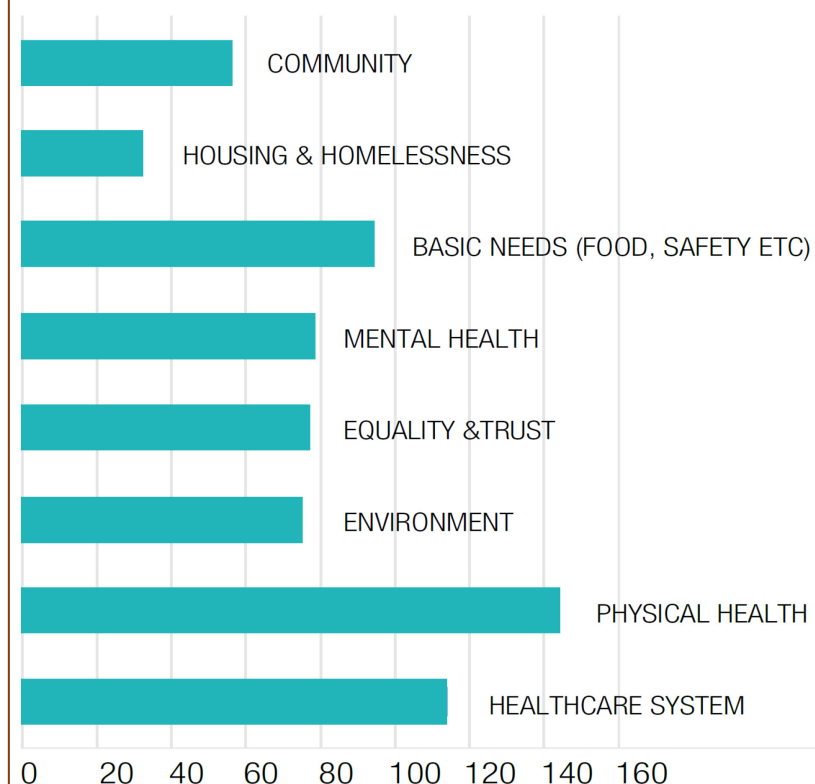
**from defined list of long term conditions.

Please note population characteristics are taken from Lambeth resident registered patients and won't match Census 2021 figures.

What we've heard from the public

In developing our Health and Wellbeing Strategy, we consulted with the public, Voluntary, Community, Faith and Social Enterprise organisations, on what is important in Lambeth in regards to their health and wellbeing. At least 650 people and 80 organisations took part, with many more contributing to informal engagement at events like the Lambeth Country Show. Where there were gaps in our knowledge, we spoke directly to those communities, for example through a specific focus group for the Latin American Spanish and Portuguese speaking communities or with organisations or representatives of the communities' including faith leaders and LGBTQi groups to ensure their perspectives were captured. Over 85% of public respondents supported our objectives and when asked about what is important in 'good health', the public clearly articulated physical health, the healthcare system and basic needs as their top three priorities.

What is important in 'good health' in 2028



Source: Health and Wellbeing Strategy Consultation September 2022

Lambeth - Our objectives

Our key objectives - what we want to achieve over the course of the plan

The key priorities that we aim to achieve over the next five years are outlined in our *Health and Wellbeing Strategy (HWBS) 2023-28*; **ensuring the best start in life, supporting people to lead healthy lives and have good physical and mental wellbeing** and **supporting communities to flourish and build their resilience**. Lambeth Together has committed to contribute to delivering on these strategic goals and our *Lambeth Together Strategic Health and Care Plan* and the *Joint Forward View* is Lambeth health and care system's (i.e. Lambeth Together's response). Our 16 key objectives, expressed as outcomes, within this Plan, are set out below:

People lead healthy lives and have good physical and emotional health and wellbeing for as long as possible

1. People maintain positive behaviours that keep them healthy
2. People are connected to communities which enable them to maintain good health
3. People are immunised against vaccine preventable diseases
4. People have healthy mental and emotional wellbeing
5. People have healthy and fulfilling sexual relationships and good reproductive health

Physical and mental health conditions are detected early and people are well supported and empowered to manage these conditions and avoid complications

1. People receive early diagnosis and support for physical health conditions
2. People who have developed long term health conditions have help to manage their condition and prevent complications
3. When emotional and mental health issues are identified; the right help,-support and diagnosis is offered early and in a timely way

People have access to and positive experiences of health and care services that they trust and meet their needs

1. People have access to joined-up and holistic health and care delivered in their neighbourhoods
2. People know where to go to get the right help, and are treated at the right time, in the right place, for their needs
3. Older adults are provided with the right health and care support at the right time, live healthy and active later lives and are supported to age well
4. Women have positive experiences of maternal healthcare and there are no disproportionate **maternal** mortality rates among women
5. People with learning disabilities and/or autism achieve equal life chances, live as independently as possible and have the right support from health and care services
6. People using mental health support services can recover and stay well, with the right support, and can participate on equal terms in daily life
7. People who are homeless or at risk of becoming homeless, (including rough sleepers and refugees) have improved health

Lambeth - Our priorities

Our priorities

To achieve the objectives set out above, our Alliances and Programmes will lead on a shared set of outcomes and deliver priority actions against them. All our work will focus on those groups and communities that have the poorest health outcomes. Alliances and programmes will work together to achieve particular actions, which whilst organised around programmes/Alliances, are collectively owned across our partnership.



Neighbourhood & Wellbeing Delivery Alliance

People are connected to communities which enable them to maintain good health

People receive early diagnosis and support for physical health conditions

People who have developed long term health conditions have help to manage their condition and prevent complications

People have access to joined-up and holistic health and care delivered in their neighbourhoods

People know where to go to get the right help, and are treated at the right time, in the right place, for their needs

Older adults are provided with the right health and care support at the right time, live healthy and active later lives and are supported to age well Older adults are provided



Children and Young People's Alliance (CYPA)

People are connected to communities which enable them to maintain good health

People are immunised against vaccine preventable diseases

People have healthy mental and emotional wellbeing

When emotional and mental health issues are identified; the right help, support and diagnosis is offered early and in a timely way

Women have positive experiences of maternal healthcare and there are no disproportionate **maternal** mortality rates among women disproportionate



Homeless Health Programme

People who are homeless or at risk of becoming homeless, (including rough sleepers and refugees) have improved health



Sexual Health Programme

People have healthy and fulfilling sexual relationships and good reproductive health



Living Well Network Alliance (LWNA)

People have healthy mental and emotional wellbeing

When emotional and mental health issues are identified; the right help, support and diagnosis is offered early and in a timely way

People using mental health support services can recover and stay well, with the right support, and can participate on equal terms in daily life



Substance Misuse Programme

People maintain positive behaviours that keep them healthy

People know where to go to get the right help, and are treated at the right time, in the right place, for their needs

People who are homeless or at risk of becoming homeless, (including rough sleepers and refugees) have improved health



Learning Disabilities and Autism Programme

People with learning disabilities and/or autism achieve equal life chances, live as independently as possible and have the right support from health and care services



Staying Healthy Programme

People maintain positive behaviours that keep them healthy

People are connected to communities which enable them to maintain good health
People are immunised against vaccine preventable diseases

Key Successes in Delivery in 2023/2024

- The Living Well Alliance funded the **Culturally Appropriate Peer Support and Advocacy Project (CAPSA)**, with **Black Thrive**, which won a Health Service Journal (HSJ) Award for 'Best Not for Profit Working in Partnership with the NHS' for their work
- Addressing Health Inequalities through Social Prescribing Link Workers (SPLW's) - The Neighbourhood & Wellbeing Alliance actively **engaged with our community via our SPLW's running a set of events engaging with 100's of residents** to emphasise and build community understanding of wellbeing and services available.
- Lambeth Pharmacy First Plus Pilot launched 2023 **enabled Community Pharmacy to support people with minor conditions directly by providing advice and treatment to enable more self-care.**
- The introduction of **General practice incentivisation schemes** including to a scheme to encourage General practice to undertake structured medication reviews for those over 75 taking 10 or more medicines.
- The 'Choose Well Campaign', **supporting people to consider alternatives to A+E** was rolled out in 2023 with a broad communications and engagement, including door stop leaflets, letters and supporting information for those attending the Emergency Department.
- Cost of Living programme; Has **provided over 66,000 units of support to over 26,000 households in the borough**
- Utilising insights from the LEAP's Enhanced Caseload Midwifery programme to **inform enhancement of personalised and safe maternity care.**
- Expanded capacity in 'Home First' - a new reablement initiative **supporting people to return home after discharge**
- **Recruitment** of 7 Mental Health Practitioners to provide early identification, assessment and **intervention to people with a range of emotional, psychological and mental health conditions in primary care.**
- Development of the Individual Placement Support Service (IPS) which **enables more people with SMI to achieve their goal of sustainable paid work with a fair wage.**
- Support provided to the school-age immunisations service to **promote the flu vaccine to school age children**, including sourcing venues for pop-up clinics, providing comms support and working directly with low uptake schools to support delivery
- Working with local communities to ensure residents have access to advice and support in community settings to stay well, which is tailored and culturally appropriate through initiatives such as; Thriving Communities, Health and Well Being Hubs, the Beacon Project and Combatting Drugs Partnership.
- A new **HIV care and & peer support network** is in place with a new care and support service being mobiliser.
- Project ADDER established across Lambeth and Southwark to **support increased referrals to substance misuse services**

Key Challenges to Delivery in 2023/2024

- Acknowledgement of the constrained economy and public sector funding
- The impact of inflation, and industrial action
- ICB requirement to reduce running costs by 2025/26
- Implementing and embedding new processes for EPIC, the new electronic patient administration system impacting on resources
- The challenges associated with rising cost of living and engaging with seldom heard groups to tackle health inequalities
- Difficulty in attracting skilled and experienced clinical workforce

Learning and Implications for Future Delivery Plans

- Optimise ways of working to maximise efficiencies to ensure that we 'make every contact count'.
- Continue to strengthen our health system partnership working with primary and secondary care, VCS and community organisations
- Continued investment in the use of research and intelligence (via Lambeth DataNet and the Joint Strategic Needs assessment to improve health and provide more equitable care within our community

Lambeth priority action – Staying Healthy Programme

Staying Healthy Programme

Promoting the health of the Lambeth population and supporting communities to maintain good health and wellbeing.

How we will secure delivery

Actions
for
24/25

- **Continue work on vital 5 approach** to strengthen the identification/screening and signposting dependent/risky drinkers for support starting with a focus on hypertension and obesity, given links to alcohol consumption.
- **Develop an easy identification tool for high risk drinking** to support referrals to a treatment service
- **Immunisation:** Work with PCNS to improve call / recall and alternatively delivery sites for seasonal vaccination programmes with a focus on over 65s and those with long term conditions
- **Use NHS Health Check** to improve routine identification of smokers and those at greatest risk of obesity, providing brief advice and referral to the stop smoking service and to weight management support
- **Expand smoking cessation support** to a universal offer and the provision of a range of support to target groups. This will include increasing access to e-cigarettes as an option to support quitting tobacco.
- **Continue to develop the weight management service** with better links into communities that have the highest need and are likely to benefit most
- **Promoting uptake of the community pharmacy** stop smoking and blood pressure check service, and the health and wellbeing champion in pharmacy service.

Actions
for
25/26

- **Evaluate and review new programmes of delivery**
- **Embed population health management approaches using better data linkage**

Intended outcomes in 5 years time

- People maintain positive behaviours that keep them healthy
- People are connected to communities which enable them to maintain good health
- People are immunised against vaccine preventable diseases

Children and Young People's Alliance

Supporting children and young people in Lambeth to grow up healthy and happy.

How we will secure delivery

Intended outcomes in 5 years time

Actions
for
24/25

- Develop plans to design and **deliver a multi-agency Single Point of Access (SPA) to mental health support**, drawing together a range of services seeking to support children and young people and their families.
- Continue focused discussions with LEAP to pull together terms for an advisory group to **develop of comprehensive dataset for Lambeth women using maternity services to counter significant inequalities in experience.**
- **Evaluate learnings from mortality case reviews at a system level** and incorporate this information with insights gained via other maternity measures to feedback into community/health visitor providers
- Work with Primary Care Networks to **improve call/recall arrangements and consider alternative delivery sites to improve access for childhood immunisations and seasonal vaccination programmes**
- Offer **varied emotional wellbeing provision for children and young people that is a cohesive and joined-up offer**, that is well-communicated and enables improved access - **develop a standardised approach to measuring outcomes**
- Work collectively to **improve experiences and recovery outcomes for black service users** and carers **using culturally appropriate care** and support that meets people's needs
- **Develop specialist eating disorder and complex psychological and behavioural needs pathway** to enable **more people to be supported in the community and reduce unplanned admission due to crisis**
- Delivering a pilot with SLAM and community organisations (The Well Centre, Coram and Place 2 Be) to **better understand how we can join up our response to CYP emotional health and wellbeing need, bringing services, data and statutory provision together.**

Actions
for
25/26

- **evaluate the effectiveness of the messaging initiatives in supporting marginalised and underrepresented women and birthing individuals in Lambeth implemented in 2024/25.**

- People are connected to communities which enable them to maintain good health
- People are immunised against vaccine preventable diseases
- People have healthy mental and emotional wellbeing
- When emotional and mental health issues are identified; the right help, support and diagnosis is offered early and in a timely way
- Women have positive experiences of maternal healthcare and there are no disproportionate **maternal** mortality rates among women

Lambeth priority action – Neighborhood Wellbeing and Delivery Alliance

Neighbourhood Wellbeing and Delivery Alliance

Improving the health and wellbeing of adults by working together in local neighbourhoods.

How we will secure delivery

Actions
for
24/25

- **Utilise Health Inequalities Funding** to determine a clear set of priorities for funding in 2024-25.
- **Develop and deliver an equitable provision of integrated care** across the borough, focusing on Thriving Neighborhoods, and in partnership with PCNs, secondary, social, and community care, and the voluntary sector .
- **Implement action plan to support Carers** to receive wellbeing interventions via practice personalised care teams
- **Develop a Primary Care Network at scale offer to increase uptake of NHS health checks** for those most at risk by focusing on outreach and delivery in community setting.
- **Deliver the Catch 22 Bowel Cancer Screening initiative** to increase the uptake of bowel cancer screening
- **Roll out initiatives to support individuals managing long-term conditions** like chronic pain, diabetes, and hypertension through collaboration with community and voluntary organisations, by fostering trust and confidence in the healthcare system among our diverse communities
- **Develop the Adult Social Care ‘front door’ future model of delivery**, ensuring an inclusive and equitable service, with an interface with community health and primary care.

Actions
for
25/26

- **Develop a local same day urgent and emergency care model** between Lambeth and Southwark, offering comprehensive clinical assessment and signposting services, aiming to transition several current 111 activities to local borough management by winter 2025.

Intended outcomes in 5 years time

- People are connected to communities which enable them to maintain good health
- People receive early diagnosis and support for physical health conditions
- People who have developed long term health conditions have help to manage their condition and prevent complications
- People have access to joined-up and holistic health and care delivered in their neighbourhoods
- People know where to go to get the right help, and are treated at the right time, in the right place, for their needs
- Older adults are provided with the right health and care support at the right time, live healthy and active later lives and are supported to age well

Living Well Network Alliance

Supporting adults in Lambeth who are experiencing mental illness or distress.

How we will secure delivery

Actions
for
24/25

- **Continue to develop and expand the Alliance's Culturally Appropriate Peer Support and Advocacy (CAPSA) service** which employs people from Lambeth's Black communities with lived experience of mental health issues to work with and advocate (speak up) for those we support.
- **Continue the development of the 'Dialog' tool to ensure a robust** and consistent process to capture treatment satisfaction and feedback.
- **Continue to develop the Primary Care Alliance Network (PCAN) to upskill GPs and Primary Care colleagues**, building confidence to support people in the community
- **Deliver on the reprovizion of the Lambeth Hospital** together with SLaM, including the mobilisation of a redesigned inpatient care model to provide better quality and more culturally appropriate clinical service
- **Develop specialist eating disorder and complex psychological and behavioural needs pathways** to enable more people to be supported in the community and reduce unplanned admission due to crisis
- **Offer varied emotional wellbeing provision for children and young people** that is a cohesive and joined-up offer, that is well-communicated and enables improved access
- **Deliver a multi-agency Single Point of Access (SPA) to mental health support**, drawing together a range of services seeking to support children and young people and their families
- **Consider recommendations from the Joint Strategic Needs Assessment Health Profile** of Mental Health in Lambeth and identify any potential new initiatives.

Actions
for
25/26

- **Continue to develop our services – IPS (Individual Placement and Support), CAPSA (Culturally Appropriate Peer Support and Advocacy) and Staying Well** – to maximise their impact and effectiveness across the whole of Lambeth

Intended outcomes in 5 years time

- People have healthy mental and emotional wellbeing
- When emotional and mental health issues are identified; the right help, support and diagnosis is offered early and in a timely way
- People using mental health support services can recover and stay well, with the right support, and can participate on equal terms in daily life

Lambeth priority action – Sexual Health Programme

Sexual Health Programme

Improving people's sexual and reproductive health and enabling people with HIV to live and age well, across Lambeth, Southwark and Lewisham.

How we will secure delivery

Actions
for
24/25

- Through the South London HIV network meetings the **Programme is preparing for the delegation of NHSE specialised commissioning (HIV treatment)** to ICBs by investigating pathways, capacity, discharge processes and opportunities for collaboration.
- Work continues with the Digital Team to further **develop online booking across providers to support access and gain 'live' system oversight of capacity of all service access**. The 'Find Sexual Health' webpages will improve service user experience, appointment booking and provide relevant information on SRH/HIV with a view to continued expansion to cover SEL in due course.
- **Work underway for new Outreach + YP service across Lambeth, Southwark and Lewisham. A new contract to be procured and in place for 1 October 2024.** Current engagement with stakeholders, communities groups and providers.
- **Increase accuracy of partner notification and reporting across all services that perform STI testing**
- **Redesign Long-Acting Reversible Contraception (LARC) training and delivery** across primary and secondary Care

Actions
for
25/26

- Maximise opportunities to co-create improved HIV pathways
- **Increase and improve outreach and education to underserved groups on all aspects of sexual and reproductive health.**
- Work with the NHS and independent providers to **refresh the abortion service offer** across SEL and London

Intended outcomes in 5 years time

- People have healthy and fulfilling sexual relationships and good reproductive health

Lambeth priority action – Learning Disabilities and Autism Programme

Learning Disabilities and Autism Programme

Improving outcomes and support for people who are autistic or have a learning disability.

How we will secure delivery

Actions
for
24/25

- Progress partnership negotiations on **Enhanced Intervention Service (EIS) to provide crisis intervention/admission prevention services, improving our borough offer.**
- Continue work to improve opportunities for **people with learning disabilities to be in employment improving current service offers.**
- **Review crisis intervention/admission prevention services** to agree an improved borough offer
- **Developing new supported employment and internship opportunities** through our health and care partners.
- **Develop the Lambeth All-Age Autism Strategy** with users, carers and partners
- **Contribute to the South East London Integrated Care Board Learning Disability and Autism Programme** and support the development of integrated, workforce plans for the learning disability and autism workforce
- **Continue the roll out of Oliver McGowan Mandatory Training (OMMT) for all Health and Care workers.**

Actions
for
25/26

- **Ensure accommodation-based placements maximise lifelong independence underpinned by clear systematic contractual framework** to ensure best value Adult Learning Disability Placement strategy. A new commissioning exercise will take place in Quarter 1 2025-26.

Intended outcomes in 5 years time

- People with learning disabilities and/or autism achieve equal life chances, live as independently as possible and have the right support from health and care services

Lambeth priority action – Substance Misuse Programme

Substance Misuse programme

Reducing the harms caused by substance misuse and supporting those using substances to access the right help to meet their needs.

How we will secure delivery

Actions
for
24/25

- The support offer through Lorraine Hewitt House is currently under review and the service is due to commence with a new service spec on 1 April 2024.
- **Young Persons Substance Misuse Service recommissioned.** The programme will focus on more prevention to work with schools to identify children most likely to get into fall into substance misuse.
- The **Onstreet Engagement Team has been commissioned focusing on substance misuse, working with community safety, rough sleeping and homelessness team.**
- **Implement the Combating Drugs Partnership delivery plan** providing a multi agency approach designed to generate a collaborative approach to tackling harms caused by drug and alcohol misuse.
- **Use a combination of 'Vital 5' and NHS Health Check approach** to improve routine identification of smokers and those at greatest risk of obesity, providing brief advice and referral to the stop smoking service and to weight management support
- **Deliver stop smoking services and support including specialist services** and community pharmacy provision making best use of additional government funding for 24-25 and Swap to Stop scheme provision.

Actions
for
25/26

- **Develop our outreach and early prevention initiatives** such as our Assertive Outreach Team in partnership with Police and Community Safety and access to early and brief interventions on alcohol and drugs use

Intended outcomes in 5 years time

- People maintain positive behaviours that keep them healthy
- People know where to go to get the right help, and are treated at the right time, in the right place, for their needs
- People who are homeless or at risk of becoming homeless, (including rough sleepers and refugees) have improved health

Lambeth priority action – homeless health programme

Homeless health programme

Programme to improve health outcomes for people who are homeless or at risk of becoming homeless (including rough sleepers and refugees).

How we will secure delivery

Actions
for
24/25

- **Model to be developed to support people passing through supported accommodation** and enables them to be registered with a GP and start work with service providers on health and care needs.
- **Development of a model to allow cross referencing GP registration for those in supported housing**, with engagement with GP.
- **Develop intelligence to review how long rough sleepers brought into accommodation, have sustained tenancy.**
- Working with Lambeth Housing to **improve the quality of temporary accommodation** through contract monitoring and improved technology.
- The Lambeth Rough Sleeping Outreach Team will continue to target all rough sleepers found in Lambeth to **ensure everyone is offered a route off the streets**. Long term entrenched rough sleepers will continue being case worked by specialist roles within the team such as a Living On The Streets worker, and embedded roles such as a Public Protection Officer and an Approved Mental Health Professional.

Actions
for
25/26

- **Expansion of treatment provision for substance misuse** and alcohol dependence.
- **Increase referrals to substance misuse services** from the police (custody), probation and criminal justice system.
- **Increase number of people accessing and completing treatment for substance misuse.**

Intended outcomes in 5 years' time

- People who are homeless or at risk of becoming homeless, (including rough sleepers and refugees) have improved health

Borough delivery of SEL pathway and population group priorities

As the Lambeth Together Care Partnership, we recognise the role we play as a key delivery partner in all SEL programmes, and we have aligned our delivery plans to the key priorities. It sets out how health and care services in Lambeth will work together to improve health and wellbeing outcomes for people of all ages and from all our communities, over the next five years. Examples of how we are contributing at a local level to the overall aims of South East London are shown below.

Children and Adults Mental Health

- **Continue to develop and expand the Alliance's Culturally Appropriate Peer Support and Advocacy (CAPSA) service** which employs people from Lambeth's Black communities with lived experience of mental health issues to work with and advocate (speak up) for those we support.
- **Continue the development of the 'Dialog' tool to ensure a robust** and consistent process to capture treatment satisfaction and feedback.
- **Continue to develop the Primary Care Alliance Network (PCAN) to upskill GPs and Primary Care colleagues**, building confidence to support people in the community
- **Deliver on the reprovision of the Lambeth Hospital:** the mobilisation of a redesigned inpatient care model to provide better quality &Z more culturally appropriate clinical service
- **Develop specialist eating disorder and complex psychological & behavioural needs pathways** to enable more people to be supported in the community and reduce crisis admissions du
- **Offer varied emotional wellbeing provision for children and young people** that is a cohesive and joined-up offer, that is well-communicated and enables improved access
- **Deliver a multi-agency Single Point of Access (SPA) to mental health support**, drawing together a range of services seeking to support children and young people and their families Delivering a pilot with SLAM and community organisations (The Well Centre, Coram and Place 2 Be) to **better understand how we can join up our response to CYP emotional health and wellbeing need, bringing services, data and statutory provision together.**

Other examples of local delivery

- **Deliver the Catch 22 Bowel Cancer Screening initiative** to increase the uptake of bowel cancer screening
- **Contribute to the South East London Integrated Care Board Learning Disability and Autism Programme** and support the development of integrated, workforce plans for the learning disability and autism workforce
- Local delivery of the **Recovery Plan for Primary Care Access** as well as SDF – (Strengthening General Practice/ Integration at Place/ GP Resilience) programmes

Population Health and Prevention

- **Continue work on vital 5 approach** to strengthen the identification/screening and signposting dependent/risky drinkers for support starting with a focus on hypertension and obesity, given links to alcohol consumption.
- **Develop an easy identification tool for high risk drinking** to support treatment
- **Immunisation:** Work with PCNS to improve immunisation uptake
- **Use NHS Health Check** to improve - identification of smokers and those at greatest risk of obesity, providing brief advice offers of support services
- **Continue to develop the weight management service** with better links into communities that have the highest need

Enablers

Our principles

The way we work will be:

- supported by a positive and action orientated approach to equity for all protected characteristics including taking an anti-racist approach, seeking to build trust and confidence with our communities
- an asset-based approach, building and amplifying what is already in the community, starting with the assumption of strengths and trust in Lambeth's communities
- shaped by a more determined and dynamic approach to integration, which understands that no one organisation has the answers to these complex issues we are attempting to tackle, and that collaboration is essential
- an approach which enables and supports the concept of 'Health and Wellbeing in all Policies', building on what has been achieved since 2016
- underpinned by open and participative research, where research, data and evidence building involves local people and informs our decision making.

Our ways of working

- Measure and understand the experience of people accessing our services and use this information to reduce inequalities.
- Commit to and embed equality, diversity and inclusion across all levels of our system with a focus on reducing health inequalities throughout all our work.
- Work together as an effective, well-governed, and transparent Local Care Partnership within an Integrated Care System and in collaboration with other Local Care Partnerships.
- Deliver through our Delivery Alliances and Programmes, with strategic oversight, effective assurance and risk management functions.
- Work to the **quadruple aim framework** to maintain a whole-system approach to providing health and care by focusing on improved patient experience, better population health outcomes, improved experience of providing care and delivered at best value.

Workforce

- Support our workforce and their wellbeing, including developing and retaining our staff, and supporting fair pay for care staff as part of Lambeth's Ethical Care Charter.
- Have a workforce that, at all levels, can relate to people's lived experience, is representative of and supports our diverse and intersectional communities.
- Have a workforce that has capacity, is trusted and supported so communities receive a consistent and reliable service.
- Enable our workforce to work together, across organisational boundaries, in an integrated way, including through our Clinical and Care Professional Network.

Our communities

- Communicate and engage with our patients and residents using a range of methods ensuring information is accessible and easy to understand, and listen to patients, residents and community voices, ensuring those voices actively influence improvement.
- Work collaboratively to reduce health inequalities and support healthy neighbourhoods, recognising and supporting our assets in the community including residents, carers, grassroots organisations, volunteers, voluntary and community sector (VCS) organisations and community groups.
- Have 'anchor institutions' that serve the wellbeing of our population by strategically and intentionally managing their resources to help address local social, economic, and environmental priorities to reduce health inequalities.

Intelligence

- Develop a culture and infrastructure that prioritises data-driven decision making and approaches to understanding the unique needs of Lambeth residents, especially those who are facing health inequalities. Our goal is to make a positive impact in specific populations within our community, such as those from different ethnic backgrounds, sexual orientations, and those living in deprived areas.
- Identify opportunities to improve services, provide proactive care, and understand the impact of what we do on our populations. This will involve improving how we collect and analyse information and learn from best practice, research, and quality reviews to continuously improve our efforts.

Finance

- Provide a stable financial environment that supports continued improvement in health and care services and outcomes for people, to ensure a robust and effective delivery of core responsibilities, by using approaches that improve productivity, efficiency and value through making the best possible use of the money we have.

Estates

- Encourage all health and care partners to work together in the same buildings to transform service delivery and improve access to care, delivered from high-quality premises.

Digital

- Make sure residents have access to digitally enabled care across health and care settings that are easily accessed, consistent and ensures the right service for their needs.
- Make sure those residents who do not wish to use digital tools and/or are digitally excluded, can still access health and care services at the same level and standard.
- Work with partners across SEL ICS and beyond to enable sharing of information to support planning and care delivery.