



working together

LEWISHAM PEOPLE'S PARTNERSHIP

Discussions and actions from the meeting held on 25th July 2023

Lewisham People's Partnership – Agenda for the meeting held on 25th July 2023

1. What voices do we have at this meeting

2. Further development of the Lewisham Health and Wellbeing Charter – building on the responses from the 11th May meeting of the Lewisham People's Partnership and from the Healthier Communities Select Committee

3. To start discussions on the priorities of the Lewisham People's Partnership

4. Actions and date of next meeting

Agenda Item 1 – Voices at the meeting

Anne Hooper, Chair, Lewisham People's Partnership
Charles Malcolm-Smith, People & Provider Development Lead (Lewisham)
Steve James, Communications and Engagement Manager (Lewisham)
Alex Camies, South Lewisham Patient Participation Group
Laura Luckhurst, Community Development Officer, Lewisham Council
Barbara Moore, Stanstead Lodge representing Healthy Walkers Clinic
Rosemaire Ramsay, R2
Jack Emsden, St. Christopher's Hospice
Conner Tayler, IRIE! Dance Theatre
Beverley Glean, IRIE! Dance Theatre
Leanne Bowes, SLaM

Online attendees

Iris Till Posac, Positive Ageing
Michael Kerin, Healthwatch Lewisham
Miria Papsotroniou, Apex Support, housing provider
Peter Ramrayka, Indo Caribbean group and air cadets
Sue Boland, BLG Mind – left 3pm
Tim Bradley, left between 2.23 and 3pm
Lisa Fannon, Public health, Lewisham Council
Sharon Latter, Three Cs (learning disability, autism, mental health)
Fiona Derbyshire, Citizens Advice – left 3.30
Lauren Woolhead, PA and Business Support
Helen Eldridge, Head of communications and engagement (Lewisham)

Agenda Item 2 – Further development of the Lewisham Health and Wellbeing Charter – building on the responses from the 11th May meeting of the Lewisham People’s Partnership and from the Healthier Communities Select Committee

Background

This agenda item was introduced by Anne Hooper. Anne outlined that at the previous meeting of the Lewisham People’s Partnership in May 2023 we had discussed the proposal from Lewisham Health and Wellbeing Board to **define** both the **expectations of health and care services** in Lewisham and the **responsibilities of people and communities** in Lewisham. At that May meeting we had **focused mainly on the expectations** with a **consensus** that the charter needed to:

- **Relate to what is important to people and communities in Lewisham**
- **Acknowledge and take in to account the diversity of Lewisham**
- **Demonstrate how inequalities and inclusion are addressed**
- **Be meaningful and able to be held to account**
- **Have specifics and metrics not generalates**

What happened next?

The consensus from the 11th May meeting was fed back to the Healthier Communities Select Committee in July and we learnt that:

- **Further consultation** on the Charter would be ongoing over the summer, including with the Lewisham People’s Partnership, Lewisham Health and Care Partnership, ward assemblies and the public, with **final feedback** to the **Lewisham Health and Wellbeing Board in September**
- The **Charter** will be a **companion** to the **revised Lewisham Joint Health and Wellbeing Strategy**
- Lewisham Health and Wellbeing Board is responsible for publishing a joint local health and wellbeing strategy. A **Strategy Working Group** is developing proposed **priority areas** and **actions** for the strategy **focusing** on the interface between **wider determinants of health and health services – economic, social and environmental** - all of which **impact** on the **lives of people and communities** and **contribute towards health inequalities and health outcomes**.
- The Strategy Working Group will be **basing their priorities and actions** on the recommendations from the following documents:
 - **Build Back Fairer**: The COVID-19 Marmot Review. The Pandemic, Socioeconomic and Health Inequalities in England (December 2020)
 - **Health Equity in England**: The Marmot Review 10 Years On (February 2020)

Agenda Item 2 – Continued

Actions for the meeting:

Following on from the discussions at the May meeting and with a clearer understanding that the Charter will be a companion to the revised Lewisham Joint Health and Wellbeing Strategy, will respond to recommendations in the two Marmot reports and will focus on the wider determinants of health and health services, the meeting was asked:

- What would you say are the most important issues to be included in the Charter?
- What do you think are the responsibilities of Lewisham people and communities towards health and care services and what, as individuals and communities, can we do to support ourselves and others in living healthier lives and improving our health outcomes?

Following discussion, the meeting gave the following responses:

What are the important issues that need to be included in the Charter:

- Equal and easier access to health and care services for all people and communities in Lewisham
- Ensure access is the same for all whether using digital means or non-digital means
- Clear, accessible communications on what health and care services are available and how people can equally access all services using digital and non-digital means
- Single points of access to holistic health and care services and increased health promotion
- Inequalities - commitment to continue to build on what we have already achieved and closer relationships with all our communities and community leaders
- Sustainable, long-term voluntary, community and social enterprise sector strategy and support
- Clarity on how wider determinants will be integrated into health and care strategies and plans

Responsibilities of people and communities in Lewisham and how to support ourselves and others in living healthier lives and improving health outcomes:

- Peer to Peer services support people and communities in achieving better health outcomes but need sustainable funding
- One stop “shopfronts” across the borough would widen existing communication access points and enable people and communities to access information/support and health promotion programmes more effectively
- Sharing health and care information and communications across communities
- As we expect the NHS to support us, we need to support the NHS – use the right service and keep appointments
- Working smarter together
- Utilise and expand on what is already working within the community
- Demonstrate support for people who do not have current resources

Agenda Item 3 – To start discussions on priorities of the Lewisham People’s Partnership

This agenda item was introduced by Anne Hooper who gave a brief overview of the background to establishing the Lewisham People’s Partnership. Anne acknowledged that there are many individual groups and organisations that do a fantastic job in Lewisham of representing patients, services users, carers and communities in Lewisham. The establishment of Lewisham People’s Partnership supports a more comprehensive and structured approach to ensure that the diverse local voices of people and communities in Lewisham are heard by the Lewisham Health and Care Partnership and informs decision making in achieving a sustainable, equitable and accessible health and care system.

The purpose of this agenda item was to start discussions on the priorities of the Lewisham People’s Partnership - what is important to you, how can we work with you, who do you want to hear from, and - through the Lewisham People’s Partnership - how we can link to your networks, people and communities to increase the influence they have.

Following discussion, the meeting gave the following responses:

Information, Access and Digital

Use our influence and feedback to work with primary care on access and equity issues
Re-assessing digital access and how it excludes people – how to resolve
How do people and communities get the information/support they need to improve their health and wellbeing - shopfronts/information hubs/single point of access
There is a lack of money and a lack of knowledge – what can we do about that – does it impact on equitable access

Improving health and wellbeing

More involvement in health promotion activities
How to improve health prevention and health promotion awareness
What are the key issues for people and communities that would improve people’s health – what stops good health
What are the barriers to people getting involved in improving their health and wellbeing
How can we effectively deal with poverty, crime, poor housing etc
How is the focus on the wider determinants of health going to effectively improve health and wellbeing

Integration

There is a variation in neighbourhoods – how best to develop strategic neighbourhoods with joined up PCN’s and community leaders/champions – what community development needs are there
How to link the above with the Lewisham H&WB strategy
What intelligence do we need and what are our core deliverables

Voice and Influence

To have a voice, to have influence and to hold to account
How does LPP support speaking truth to power
To have a voice and influence about equity and equality objectives
Want the LPP to have teeth – what are the hooks – what do we need to know – how do we pull in all partners
How to utilise partnerships and networks formed through Lewisham Borough of Culture programmes
Networking event to support shared intelligence

Agenda Item 4 – Actions and date/location/suggested agenda for the September 2023 meeting of the Lewisham People’s Partnership

A note of the meeting discussions and actions arising will be sent to all those at the meeting and to all those on the Lewisham People’s Partnership mailing list as well as being posted on the Lewisham People’s Partnership web page. They will also be shared with the Lewisham Health and Care Partners Strategic Board for consideration and to influence ongoing discussions.

Please feel free to distribute these notes to any of your networks, colleagues or connections. If you have any comments or suggestions you would like to make about either about the notes or the suggested agenda for the next meeting then please do contact Anne Hooper, Chair, Lewisham People’s Partnership at anne.hooper@nhs.net.

The next meeting of the Lewisham People’s Partnership will be held on 27th September 2023 at Lewisham Local, Unit C, PLACE/Ladywell, 261 Lewisham High Street, London SE13 6NJ from 10.00am to 12 noon.

Suggested agenda items to be included in the September meeting:

- Feedback on the Lewisham Health and Wellbeing Charter
- Further discussions on the priorities of the Lewisham People’s Partnership – what is important and where we can make a difference
- Older Adults Work
- Community Champions – what they do and how they can connect