



working together

LEWISHAM PEOPLE'S PARTNERSHIP

**Discussions and actions from the meeting held
on 11th May 2023**

Lewisham People's Partnership – Agenda for the meeting held on 11th May

1. Lewisham People's Partnership overview and objectives

2. What voices do we have at this meeting?

3. A proposal for a Lewisham Health and Wellbeing Charter:

This first draft starts the process of developing a meaningful charter that identifies what is important for people and communities in Lewisham to see included in a charter, what can we expect from services and what are our collective responsibilities?

4. Lewisham Health and Care Partnership Joint Forward Plan:

This is work that has been in development for some time and is near completion but is critical to a. achieving both substantial improvements in health and care outcomes and b. demonstrating how health and care inequalities will be reduced for people and communities in Lewisham. This is an opportunity for the People's Partnership to capture key issues and priorities that people and communities need to have addressed in future strategic decisions.

5. Actions and date of next meeting

Agenda Item 1– Lewisham People’s Partnership Overview and Objectives

<p>The background and context to Lewisham People’s Partnership: Lewisham Health and Care Partnership consists of the organisations and people who are working together to change health and care in Lewisham for the better – Lewisham Council, Lewisham and Greenwich NHS Trust, South London and Maudsley NHS Hospital Trust, One Health Lewisham, General Practice, Lewisham Healthwatch, SEL ICS, commissioners and support teams.</p> <p>Our pandemic response highlighted the importance of local relationships in improving outcomes and showed the strengths of Lewisham’s people and communities, including significant levels of civic energy, a willingness to get involved in supporting better health and wellbeing for all, and the potential to engage in new ways. However, it also highlighted the ongoing inequalities across Lewisham and the complexity of or local systems which can challenge our ability to engage effectively with our many and diverse people and communities.</p>	<p>How it was formed: In December 2021, Lewisham Health and Care Partnership started work on co-developing a new model of engaging with people and communities in Lewisham.</p> <p>It involved individuals, communities, voluntary organisations, patient representatives, community champions, Lewisham Healthwatch, young mayors, health fellows along with members of Lewisham Health and Care Partnership.</p> <p>In May 2022 recommendations were approved by the Lewisham Health and Care Partnership Board agreeing to a new, shared model of engagement and to the establishment of a formal and public subcommittee of the Lewisham Health and Care Partnership Board – Lewisham People’s Partnership – to enable local people and communities to be supported in exercising power as equal partners in future change.</p>
<p>Lewisham Health and Care Partnership shared engagement approach: “We have worked together with residents, patients and community representatives, carers, service users, adults and young people, statutory services, voluntary and community sector partners to model the way in which we want to work in the future and to address previous inequalities in how we deliver health and care services in Lewisham.</p> <p>You have shown us that our approach to engaging with people and communities in Lewisham needs to move to shared, inclusive and longer-term approaches which reflect the priorities of our people and communities, the complexities of our lives and to ensure that local people are at the heart of our plans to improve health and wellbeing in Lewisham.”</p>	<p>Our engagement objectives: Lewisham Health and Care Partnership is committed to delivering the overall purpose of our shared engagement approach which is to:</p> <ul style="list-style-type: none"> • Support people and communities to exercise power by creating the conditions where all individuals can contribute equally • Build trust through purposeful and consistent efforts to foster relationships and act on the feedback received • Enable participation by focusing on reducing current barriers (including around language, resources and culture, to engagement • Work together to achieve more with what we have recognising the limits on the funding, time and capacity available.
<p>Lewisham’s People’s Partnership objectives:</p>	
<ul style="list-style-type: none"> • Be an equal partner within Lewisham Health and Care Partnership and a key part of the leadership structure • Empower local people and remove the power imbalances that exist between statutory bodies and citizens and communities • Make sure Lewisham Health and Care Partnership is engaging with people and communities in line with our shared model of engagement 	<ul style="list-style-type: none"> • Make sure that local people are involved in Lewisham Health and Care Partnership’s work from services design to delivery and have the evidence to show this • And that lived experiences and the needs of Lewisham residents drive local partnership decision making

Agenda Item 2 – Voices at the meeting

Anne Hooper, Chair
Alexandra Camies, South Lewisham Patient Participation Group
Alex Tate, Community Connections
Mark Browne, Wheels for Wellbeing
Marsh Stitchnan, Lewisham Spealing LP
Sheena Wedderman, BLG Mind
Anthony Atherton, St Laurence
Barbara Moore, Stanstead Lodge
Michael Kerin, Healthwatch Lewisham
Aaminah Verity, Health Equality Fellows
Steve James, ICS
Lauren Woolhead, ICS
Charles Malcolm-Smith, ICS
Leonie Down, Lived experience, SLaM
Jack Emsden, St. Christopher's Hospice
Faith Smith, Parents/Carers BME Patients
Fiona Derbyshire, All People
Sophie Gregory, Migrants & Refugees
Molly Pritchard, Mental Health
Lisa Fannon, Lewisham Council
Connor Taylor, Dance theatre
Maria Kogkou, Citizens Advice Lewisham
Tim Bradley, Lewisham Health and Wellbeing

Agenda Item 3 – Draft Lewisham Health and Wellbeing Charter

This agenda item was introduced by Charles Malcolm-Smith, People and Provider Development Lead, South East London Integrated Care System (Lewisham).

The focus on this first draft of the Lewisham Health and Wellbeing Charter – *see copy on the next page* – was to use it to start the process of developing a meaningful charter that identifies what is important for people in Lewisham to see included in a charter, what can we expect from services and what are our collective responsibilities?

Following discussion, the meeting gave the following responses to this first draft of the charter:

Overarching views:	Other elements needed in the charter:
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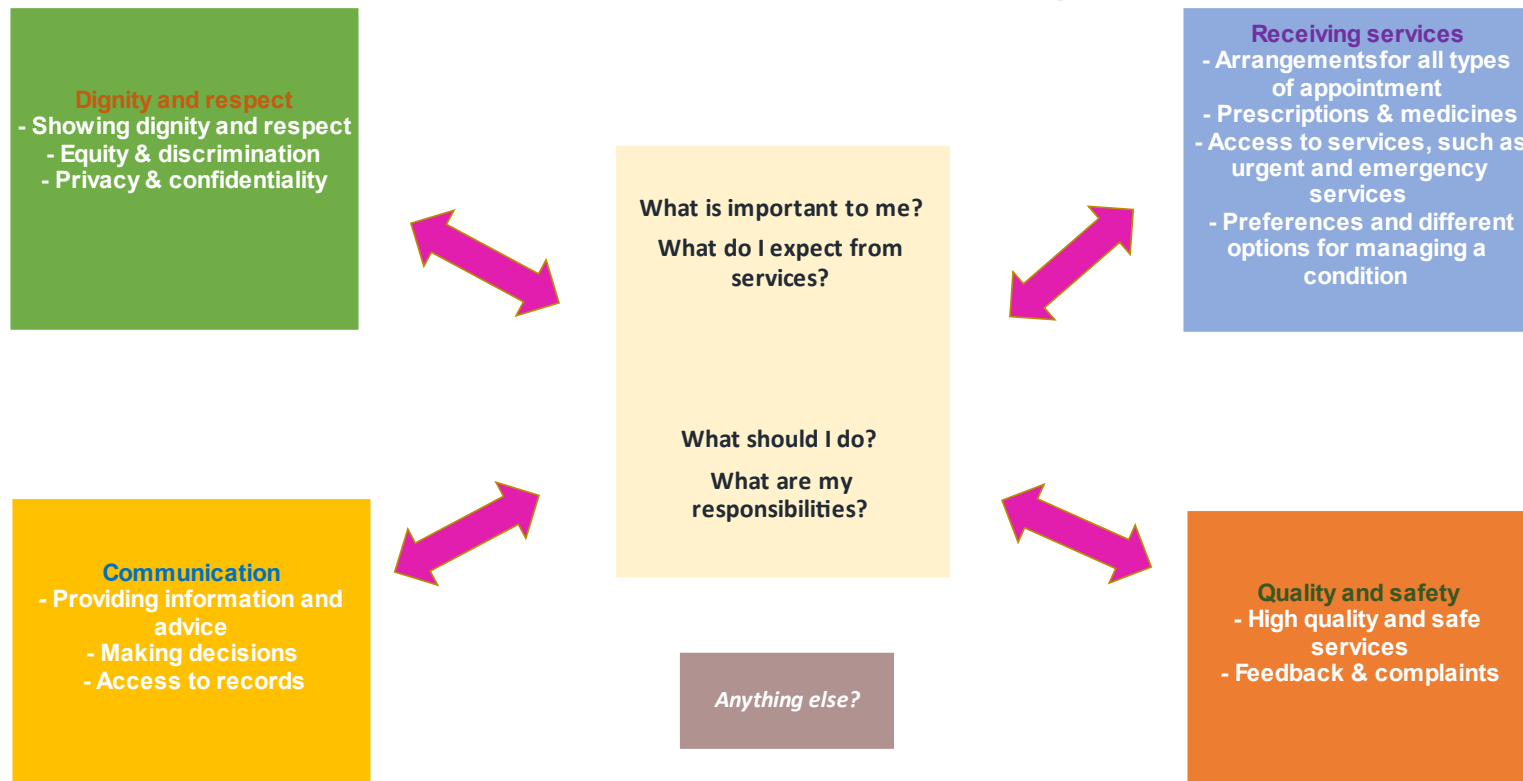
For the proposed charter to serve its purpose there must be clarity on:

- What is important to people and communities’ matters – what are the main priorities that we need in a health and wellbeing charter?
- How services acknowledge and take into account the diversity of Lewisham
- How inequalities and inclusion are addressed (BLACHIR, homeless, refugees, deprivation)
- The accountability and the power that members of the population would have if its terms are not being upheld
- Specifics and metrics – we don’t need more generalities
- Open conversations on what can be provided – what capacity is in the system

- There is dignity and respect, and interactions are culturally and faith appropriate
- Partnership working that links health and social care and the wider system such as housing and safeguarding
- Information is accessible to all
- Services are individualised and co-produced
- Use of digital technology does not exclude people
- Privacy and confidentiality mean information is not shared inappropriately with other agencies
- Development of community assets to optimise welfare and benefit
- Increased scope for self-referral to services
- Recognition for carers (paid and unpaid)

First Draft of Lewisham Health and Wellbeing Charter

Lewisham Health & Wellbeing Charter



Agenda Item 4 – Lewisham Health and Care Partnership Forward Plan

This agenda item was introduced by Charles Malcolm-Smith, People and Provider Development Lead, South East London Integrated Care System (Lewisham).

Charles acknowledged that this plan - in development for some time and nearing completion - is critical to achieving both substantial improvements in health and care outcomes and for demonstrating how health and care inequalities will be reduced for people and communities in Lewisham.

The focus of discussion at this meeting of the People’s Partnership is to capture the key issues and priorities that people and communities need to have addressed in future versions of the forward view.

Following discussion, the meeting gave the following responses to what their key issues and priorities are:

Key issues for future versions of the joint forward view:	Priorities for future versions of the joint forward view:
<ul style="list-style-type: none"> • The language makes it difficult for people and communities to understand what it all means and the difference it will make • Feels like it has all been said before • Needs to be health and care – feels more health than care • What does integration mean for people, communities and the community and voluntary sectors? • What does integration mean for services? • The new Lewisham Health and Care Partnership needs to get up and running • It’s important to concentrate more on the HOW (engaging people and communities, co-production, lived experiences) than the WHAT • The reduction in support groups available to people and communities • Entry level roles sounds like 	<ul style="list-style-type: none"> • Clarity on what services people are entitled to • Building capacity and dignity with communities • What capacity is there to work with in the future and how do we prioritise together? • Holistic models of care with community diagnostic centres • How will we know that the plan is succeeding in improving the health and care of people and communities and reducing inequalities • Funding equality in all areas of Lewisham • How to sustain and grow the vibrant voluntary and community sector in Lewisham • How do people and communities have a say in enabling budgets to be stretched in ways that support effective service delivery

Agenda Item 5 – Actions and date/location/suggested agenda for the July 2023 meeting of the Lewisham People’s Partnership

A note of the discussions at the meeting and actions arising will be sent to all those at the meeting and to the Lewisham People’s Partnership mailing list as well as being posted on the Lewisham People’s Partnership web page.

The meeting agreed to share the note of the discussions and actions with their networks and connections.

The discussions at the meeting and the actions arising will be shared with the Lewisham Health and Care Partnership for consideration and to influence ongoing discussions.

The next meeting of Lewisham People’s Partnership will be on 25 July 2023 at time. 2pm at location Lewisham Local. Unit C, Place/Ladywell, 261 Lewisham High St, SE13 6NJ

Suggested agenda items to be included in the July meeting:

- **further development of the Lewisham Health and Wellbeing Charter – building on the responses from the 11th of May meeting**
- **to start discussions on the priorities of the Lewisham People’s Partnership, how we can work together to share items and how can we gather views more widely from our connections and networks.**