

PARTNERSHIP SOUTHWARK STRATEGIC BOARD

Questions received from the public with responses

MEETING DATE: 2 March 2023



Working together to improve health and wellbeing for the people of Southwark

This set of questions was received prior to the meeting taking place. The response document is published on the SEL ICS's website and also emailed to those who submitted the questions. Where a question was raised on behalf of a group, the person's name is listed below; where the person did so as an individual, then their name has not been published.

Question 1	Has patients belonging to a GP practice has a right to contact their GP when struck by illness abroad?
Response	If on holiday and they need advice then yes they can ask GP to provide some help by telephone but exactly what depends on the circumstance and may be limited. GPs often ask patients to contact a local clinic for assessment of symptoms or medication requests. If travel back is delayed by illness then sick notes or details for insurance companies can only really be provided if there are documents summarising assessment by a medical facility where the patient is.



Question 2

Are patients prioritised to see their GP according to their illness?

Response

Yes on the whole but practices should be able to offer appointments for a future date for non-urgent issues.

