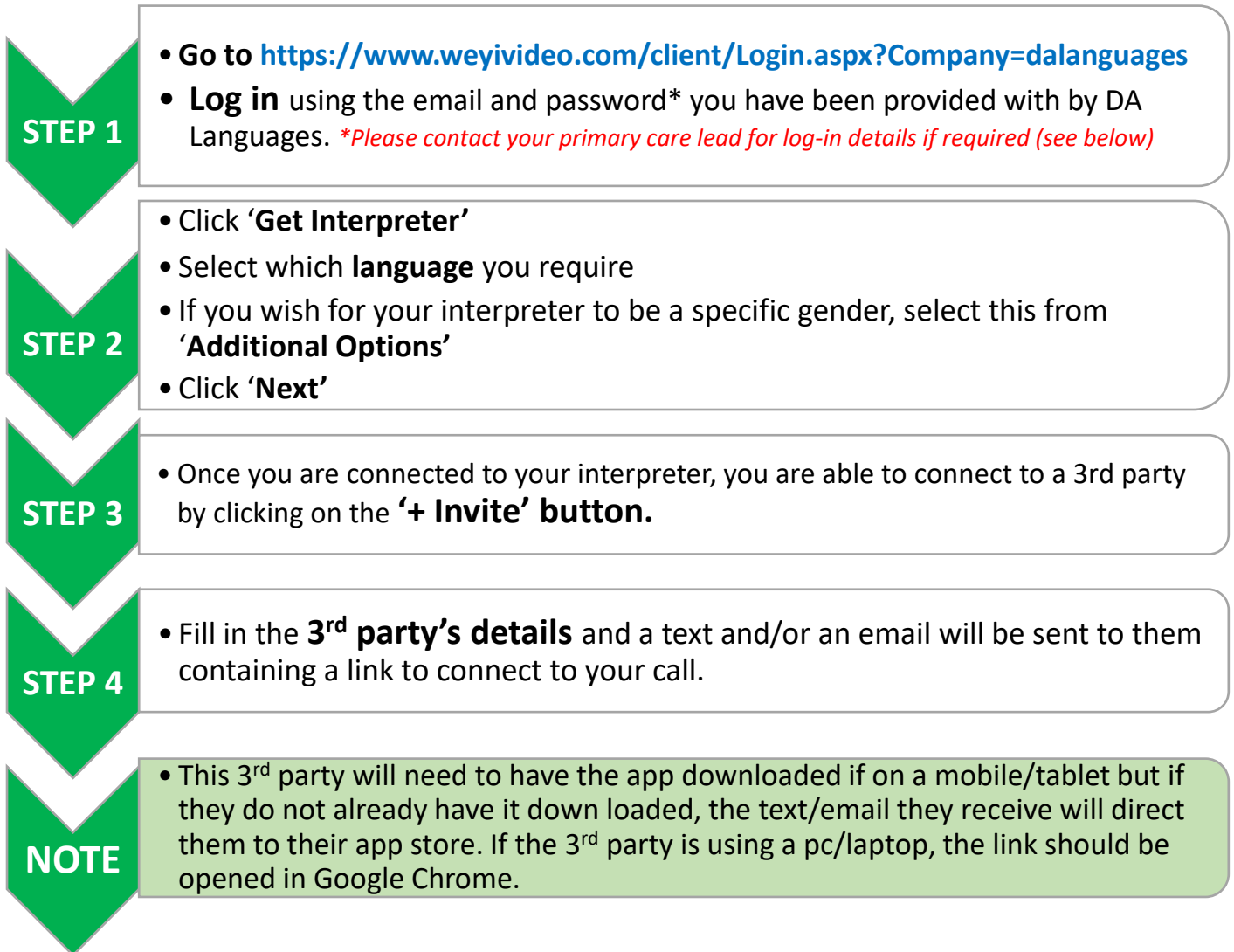# On demand Video interpreting (for spoken languages)

This service allows you to have immediate access to an interpreter for spoken languages

You **do not** need to pre-book to use this service.

The on-demand service can be accessed on a mobile / tablet or via the web at;
https://www.weyivideo.com/client/Login.aspx?Company=dalanguages

To connect to an interpreter, please follow this few simple steps:

STEP 1
- **Go to https://www.weyivideo.com/client/Login.aspx?Company=dalanguages**
- **Log in** using the email and password* you have been provided with by DA Languages. *Please contact your primary care lead for log-in details if required (see below)*

STEP 2
- Click '**Get Interpreter**'
- Select which **language** you require
- If you wish for your interpreter to be a specific gender, select this from '**Additional Options**'
- Click '**Next**'

STEP 3
- Once you are connected to your interpreter, you are able to connect to a 3rd party by clicking on the **'+ Invite' button.**

STEP 4
- Fill in the **3rd party's details** and a text and/or an email will be sent to them containing a link to connect to your call.

NOTE
- This 3rd party will need to have the app downloaded if on a mobile/tablet but if they do not already have it down loaded, the text/email they receive will direct them to their app store. If the 3rd party is using a pc/laptop, the link should be opened in Google Chrome.

Additional Guidance

How to log in from a PC	How to log in from an android	How to make a 3 way call
ON DEMAND VIDEO_ how to log i	ON DEMAND VIDEO interpreting l	ON DEMAND VIDEO_ Interpreting
Primary Care Contacts	Lambeth	Janita.patel@selondonics.nhs.uk
	Lewisham	Yvonne.davies@selondonics.nhs.uk
	Southwark	sarah.cofie@selondonics.nhs.uk

March 2024