

Public questions and answers: Integrated Care Partnership meeting, 26 October 2023 Questions received from the public with responses from the ICB

Question 1 Member of the public	 1 Please update us on the pathology network in south east London and the plans to centralise the hub in London potentially leading to many redundancies. 2 Please let us know the length and value of the contract with Synlab for the pathology network? 3 Please let us know what the ICP has commissioned in 2023, the value of what has been commissioned and who have won the tenders for commissions lead by the ICP? 4 Who is the wellbeing guardian for the SEL ICP? 5 Please publish the latest plans for restructuring, reorganisation and redundancies in the ICP and how are consultations with trade unions progressing?
Response	1 Please update us on the pathology network in south east London and the plans to centralise the hub in London potentially leading to many redundancies.
	We are not aware of plans to create a hub for the whole of London. Networks at sub-regional level are already well developed and workforce and operating models are aligned to service delivery to realise continuous improvements and optimise patient outcomes.
	2 Please let us know the length and value of the contract with Synlab for the pathology network?
	The contract with Synovis is held by Guy's and St Thomas' Hospital NHS Foundation Trust (GSTT) and King's College Hospital NHS Foundation Trust (KCH) on a 15-year term and commenced in 2021.
	3 Please let us know what the ICP has commissioned in 2023, the value of the what has been commissioned and who have won the tenders for commissions lead by the ICP?
	The Integrated Care Partnership does not directly commission services but is a partnership including several large commissioning organisations such as NHS integrated Care Board and the six London borough local authorities, and they commission a range of



	service from very large NHS Provider Trust contracts to local work commissioned from voluntary and community sector organisations. Some information will be available publicly via contract registers and other papers on organisation's websites in the public domain, and individual organisations will help direct enquirers to the information.
	4 Who is the well being guardian for the SEL ICP?
	The Integrated Care Partnership is a partnership across health and care organisations and does not have such a role. The Integrated Care Board has a well-being guardian, Tosca Fairchild, Chief of Staff.
	5 Please publish the latest plans for restructuring, reorganisation and redundancies in the ICP and how are consultations with trade unions progressing?
	The Integrated Care Partnership is a partnership of public bodies and does not employ any members of staff. NHS South East London Integrated Care Board launched a consultation with staff upon its structures on 16 October 2023. That consultation process involves full engagement with all relevant Trade Unions.
Question 2	Are we right in thinking that the Camberwell Dialysis Unit which is NHS-run by GSTT, is moving to Brixton and will be run by Diaverum UK?
Member of the public	If correct, what differences will be experienced in the service by a) patients b) staff at the centre (apart from the change of venue) c) other NHS staff and GPs?
	We understand that the cost of this contract will be £15m approx. Does the finance for this service <i>originate</i> from the SEL ICB even if GSTT manage the budget and run the service?
Response	Diaverum currently provide facilities management services to the Camberwell dialysis site and the plans are that the provision of facilities management services will continue to be provided by Diaverum at the new larger site in Brixton. The new unit will be overseen by the NHS through Guy's & St Thomas NHS Trust and King's College Hospital NHS Trust renal (kidney) clinicians and the nursing care will be provided by Diaverum, as is the arrangement in several other NHS satellite dialysis units in south east London. Patients who receive Dialysis Care at the new unit will continue to be NHS patients. The patient experience is expected to be better for patients who will transfer to the new unit which will offer a significantly improved environment and new facilities. Guy's & St Thomas' NHS Trust are in regular conversation with staff at Camberwell regarding the planned move to the new unit and extensive engagement has been taking place with dialysis patients and their carers. Renal dialysis is a nationally designated



	specialised service and NHS England is the responsible commissioner not the ICB. Negotiations are on-going and it would not be appropriate for the ICB to comment further at this time.
Question 3 Member of the public	In the sections 2.5 and 6.3 in the paper on Planned Care you refer to delays caused by the introduction of Epic How much warning were you given about the delays this would cause, and how many months do you expect the impact to continue.
Response	The reductions in planned care activity as a result of the implementation of Epic were discussed and agreed by the South East London system as part of our operational planning for 2023/24. This took place in Quarter four (January to March 2023) of 2022/23 and planned reductions were built into our start year plans. The reduction in activity is for a six week period, with activity levels ramping up to business as usual levels during this six week period.