

All Age Continuing Care Privacy Notice

Plain English explanation

NHS Continuing Healthcare (CHC) is a package of care or placement that is solely funded by the NHS where the individual has been assessed and found to have a primary health need, as set out in the National Framework for NHS Continuing Healthcare and NHS Funded – Nursing Care (FNC). CHC care is provided to an individual 18 or over, to meet health and associated social care needs that have arisen as a result of disability, accident or illness. To determine whether an individual has a primary health need, there is an assessment and an ongoing three month and annual review process. Midlands and Lancashire CSU will be supporting the Bromley All Age Continuing Care Service with the CHC assessment process, three month and annual CHC and FNC three month and annual reviews. CHC Case management and appeals.

<p>1) Controller contact details</p>	<p>South East London Integrated Care Board 160 Tooley Street London SE1 2TZ https://www.selondonics.org/icb/</p>
<p>2) Data Protection Officer contact details</p>	<p>ICBDPO@selondonics.nhs.uk</p>
<p>3) What personal data we collect</p>	<p>In order to deliver this service, we will collect the following information about you:</p> <ul style="list-style-type: none"> • Address (including postcode) • Email address • Gender • Health and social care records • Name • NHS Number • Physical or mental health • Racial or ethnic origin • Religious or philosophical beliefs • Safeguarding • Sexual orientation
<p>4) Purpose of the processing</p>	<p>The purpose of processing this personal data is to deliver</p>
<p>5) The Lawful conditions for processing</p>	<p>The legal basis for processing the data is that the completion of this service is necessary for the performance of a task carried out in the public interest in the area of public health (Articles 6(1)(e) and 9(2)(h) under the UK General Data Protection Regulation (GDPR)). Specifically, the service aims to ensure high quality standards of quality and safety of health and social care. The processing of personal data in the delivery of direct care and for providers' administrative purposes and in support of direct care elsewhere is supported under the following Article 6 and 9 conditions of the UK GDPR:</p>

	<p>Article 6(1)(e) "...necessary for the performance of a task carried out in the public interest or in the exercise of official authority..."</p> <p>Article 9(2)(h) "processing is necessary for the purposes of preventive or occupational medicine, for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services..."</p>
6) Recipient or categories of recipients of the shared data	<p>CHC/ FNC service users Where applicable, the service user's representative. Community Providers District Nurses Nursing Homes Home Care Providers Acute providers GPs Local Authority Adult Social Care</p>
7) Right to object	<p>You have the right under Article 21 of the GDPR to object to your personal information being processed. Please contact us if you wish to object to the processing of your data. You should be aware that this is a right to raise an objection which is not the same as having an absolute right to have your wishes granted in every circumstance. You will need to provide information on your specific circumstances which relate to the reasons you are objecting.</p>
8) Right to access and correct	<p>You have the right to access any identifiable data that is being shared and have any inaccuracies corrected.</p>
9) Retention period	<p>Your information will be stored in line with the NHS Records Management Code of Practice 2021. In some circumstances, for example where we are legally required to, we may keep your information for a longer period of time.</p> <p>Information that identifies you will be stored securely and processed in the UK. We will ensure that there are appropriate security safeguards including strong cyber security.</p>
10) Right to Complain	<p>You have the right to complain to the Information Commissioner's Office, using this link https://ico.org.uk/global/contact-us/</p> <p>or calling their helpline Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate)</p> <p>There are National Offices for Scotland, Northern Ireland and Wales, (see ICO website).</p>