

Delivering on the promise of integration: collaborating with VCSE as an equitable and integral partner

18th September 2023

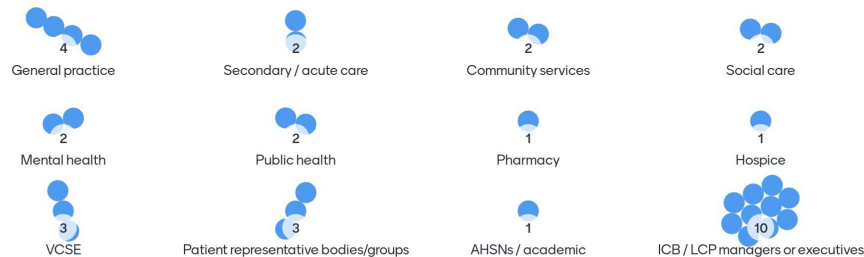
Who was in the room?

We had **X people** join us for from different sectors and boroughs across south east London.

Across all our community activities we are measuring who is, and who isn't in the room. We know that **diversity in all we do** is the only way we can achieve lasting change, and plan to target outreach efforts going forwards at those who are currently underrepresented in the community.

Gender:	69% female, 31% male
Ethnicity	47% white, 53% BAME - the ethnicity of participants was comparable to the broader SEL population. However we recognise that more work needs to be done to include people with marginalised ethnicities.
Sector/ profession	We had a range of sectors/professions represented. Executives/managers and general practice were overrepresented with the all other sectors having some representation, but underrepresented overall compared to aforementioned sectors.
Disability	Only one participant considered themselves to have a disability.
Borough	All boroughs were represented

Which part of the south east London system are you joining us from?



Who did we hear from?

Barbara Gray

Development Lead, Kinaraa CIC

Tal Rosenzweig

Director of Voluntary Sector Engagement and Partnership,
SEL ICS

Christopher D'Souza

Lead Commissioner (Building Healthier Communities),
Public Health, Lambeth Council

What impact did we have? And how can we improve?

New connections made or connections deepened and intentions to follow up

90% of respondents* made a new connection and **30%** deepened or rekindled a connection

70% of respondents intended to follow up with a connection after the session

Change in knowledge and/or skills in how to collaborate for kinder, more equitable care

90% of people improved their knowledge and/or skills

Number of commitments to practical action made

20 colleagues made a practical commitment in order to implement their learning from the session

Percentage of respondents who would recommend

90% of respondents would recommend a session like this to a colleague or friend

What went well that we can build on?

- “Great mix of people and fantastic insights”
- “It’s good way to connect with SEL system partners”
- “Informative, sharing learning and knowledge, connection”
- “Challenging and useful conversations and learning”
- “To make connections and to have some time to reflect on how to approach work differently and listen to inspiring speakers”

What can we improve on for next time?

- “Slightly larger discussion groups rather than a 121”
- “The technology”
- “Could not see all the answers submitted on menti on the screen”

*“What are the **biggest opportunities** you are seeing to integrate VCSE into our system as an equitable and integral partner?”*

Working across boundaries

Working collaboratively with primary care colleagues to deliver projects and events for local residents

Using existing links with VCSE to foster improved integration

Alliance contracting

Delivering innovative support

"Being part of a collaborative"

Building embedded creative health posts into ICBs - two pilots in SEL and NEL underway

Building quality assurance frameworks - co-designed with VCSE and culture

Setting up and supporting community resources for local populations

Focus on health equity and prevention

Commitment to tackle health inequalities

Health inequalities agenda

The shift to focus on health creation and holistic ways of working

Ability to move away from a medically led model which doesn't work for many communities

*“What are the **biggest opportunities** you are seeing to integrate VCSE into our system as an equitable and integral partner?”*

Community engagement

Trusted connection to hardest to reach groups.

Community Engagement work to culturally tailor services

Community engagement, supporting them access funding pots

Specialist experience, especially lived experience of what works and what doesn't.

Really understanding what our communities need

Hearing from people with lived experiences to shape services

Delivery of services that better reflect the needs of our community

*“Reflecting on our discussion, how do you need to **act differently** as a leader to address the opportunities and challenges we have explored today?”*

Lose the egos

Get out and talk to people

Be courageous in creating a different way of working

Open & honest connections, right from the start

Think Local - my slogan :)

Visit local VCSEs already delivering to better understand what is available and sign post our community

Consistently pointing out opportunities for change

Outreach to your local community

Not doing things because we HAVE to, but because it's the right thing to do

Developing connections to develop neighbourhood team based on demography

Ask your local community how and what they want from us

Make it easy for VCSE to know who to contact by creating diagrams of who to talk to!

Continue to be brave in challenging the system and how we do things

Mutual respect for volunteer orgs

Recognise system bias and perceptions that need to change

Make time to connect outside of limited networks

Understand that the micro organisations are frequently delivering the best practice - make space to support them