How to book a blood test online for someone else

King's College Hospital
NHS Foundation Trust

We understand some people may not be able to make a blood test appointment online or don't have access to a smart phone or the internet.

You can book an appointment for a family member or child under 16 using your own **Swiftqueue** account. To do this you will need to register them on your account by following the steps below. If you do not have a Swiftqueue account you can simply create one at **www.swiftqueue.co.uk/Synnovis.php**

1. Type www.swiftqueue.co.uk/synnovis.php in to your web browser
2. Select either GP referral or outpatient referral
3. Find your preferred phlebotomy clinic and select book an appointment
4. Select the green Blood Test button
5. Choose your appointment time
6. Log in to your account using your email and password, You will then be directed to the booking form
7. Select the Add New Family Member button in the top right corner
8. Fill in the form with the details of the person you are making an appointment for and then select Add
9. Select the patient from the drop down
10. Complete the rest of the form and select Confirm

A same day service will still be available for those who can't book online.

Phlebotomy services at the Trust are provided by Synnovis

synnovis
A SYNLAB pathology partnership

King's College Hospital
NHS Foundation Trust

Book your blood test online

- View live appointment availability
- Choose a convenient time and location
- View, reschedule and cancel appointments
- Reduce waiting times
- Reduce overcrowding in waiting areas
- Self check-in via our kiosks

Further support

You can find more information about Swiftqueue including a video user guide on the website **www.synnovis.co.uk/swiftqueue**.

If you require any assistance please speak to a member of the phlebotomy (blood testing) team.

Phlebotomy services at the Trust are provided by Synnovis

synnovis
A SYNLAB pathology partnership