

Telephone Interpreting Guide and Language Codes



D.A. Languages Limited
Interpreting & Translation Services

- 1 • Call 0330 088 2443 direct from your phone.
- 2 • Enter your 'Department's PIN', followed by the # key; you can then enter the PIN of the language you require (see alphabetised list below).
• Press 1 for an interpreter, or 4 to speak to a specific interpreter (see next step).
- 3 • Once connected, take note of the interpreter ID number (you can use this to connect to the same interpreter for future calls).
• **To connect to any third parties, dial 9** and then the number you wish to connect to.
- 4 • Leave feedback on interpreter at the end of the call. You will have 8 seconds to do this. From 1 (lowest rating) to 5 (highest rating).

DEPARTMENT PIN

Top 20 most popular languages - in alphabetical order

Language	Code	Language	Code	Language	Code	Language	Code
Albanian	065	Czech	024	Kurdish (Sorani)	025	Romanian	029
Arabic	013	French	048	Mandarin	046	Slovak	018
Bengali	076	Gujarati	054	Polish	075	Spanish	038
Bulgarian	040	Hungarian	019	Portuguese	077	Turkish	066
Cantonese	061	Italian	008	Punjabi	033	Urdu	014

Language	Code	Language	Code	Language	Code	Language	Code
Afghan Pashtu	216	German	002	Lingala	026	Sinhalese	016
Afrikaans	211	Greek	027	Lithuanian	020	Slovenian	230
Albanian	065	H		Luganda	010	Somali	053
Amharic	004	Hausa	121	M		Soninke	238
Armenian	035	Hebrew	221	Macedonian	031	Swahili	041
Azeri	006	Hindi	032	Malay	205	Swedish	042
B		I		Malayalam	123	Sylheti	111
Bambara	087	Ibibio	131	Malinke	055	T	
Bassa	223	Igbo	240	Mandinka	053	Tagalog	212
Belarusian	037	Indebele	049	Mashi	056	Taiwanese	102
Bosnian	100	Indonesian	129	Mauritian Creole	235	Tamil	051
Bravanese	241	J		Mina	069	Telugu	125
Burmese	231	Japanese	122	Mirpuri	101	Thai	120
C		K		Moldovan	073	Tigre	038
Catalan	213	Kannada	203	Mongolian	218	Tigrinya	022
Congolese Swahili	201	Khassonke	099	N		Tswana	208
Croatian	106	Khmer	232	Nepalese	030	Turkish-Cypriot	209
D		Kibajuni	086	Norwegian	227	Turkmen	229
Danish	217	Kibernbe	204	O		Turi	219
Dari	043	Kikongo	096	Oromo	090	U	
Dioula	007	Kinyawanda	058	P		Ukrainian	060
Dutch	104			Pahari	052	Uzbek	242
E		Kituba	127	Pashto	015	V	
Estonian	228	Konkani	224	Pativa	107	Vietnamese	034
Ewe	064	Korean	071	R		W	
F/G		Kosovan	210	Russian	074	Wolof	057
Farsi	012	Krio	011	S		X	
Filipino	202	Kurdish Bahdini	021	Sanskrit	092	Xhosa	094
Finnish	233	Kurdish Kurmanji	059	Seraki	128	Yiddish	236
Flemish	103	L		Serbian	108	Z	
Fula/Foulani/Poular	062	Lari	088	Sethoso	206	Zaghawa	225
Georgian	080	Latvian	079	Shona	207	Zulu	028

Telephone Interpreting

Quick Client User Guide

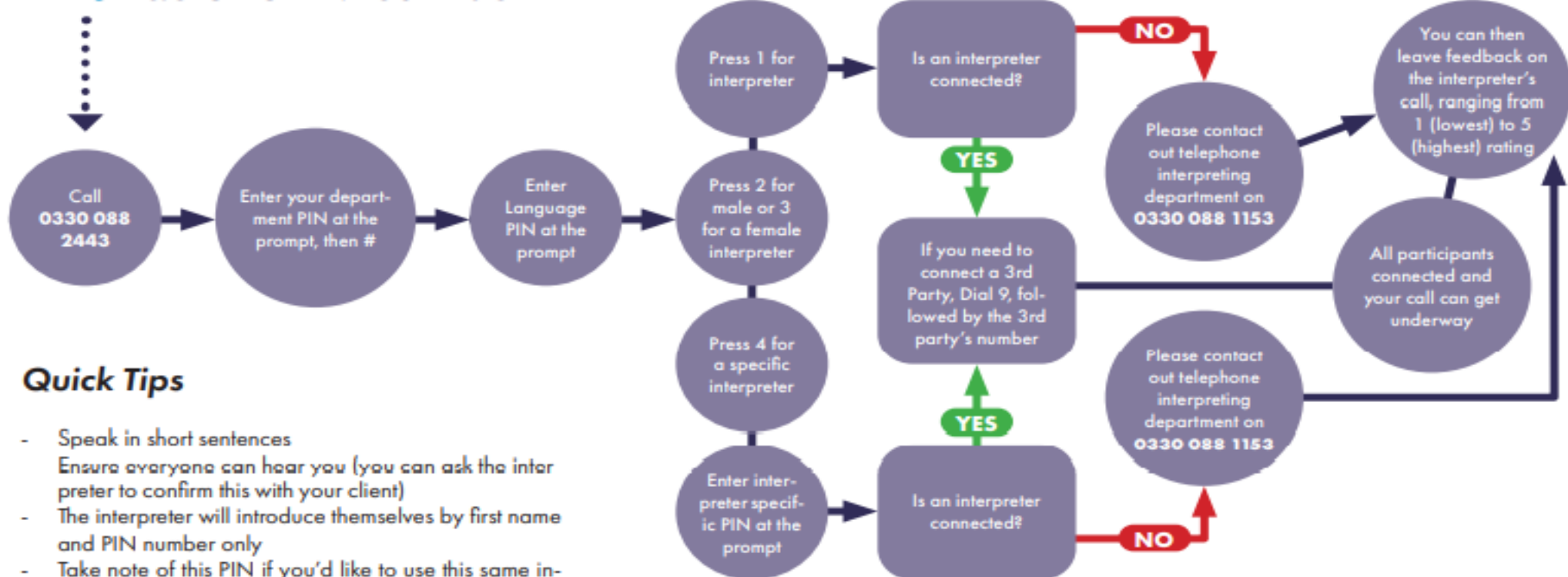


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TELEPHONE INTERPRETING: QUICK CLIENT USER GUIDE



D.A. Languages Ltd. provides its Telephone Interpreting services via an automated system that runs 24/7.

If you need an operator, DA staff man the lines during in-office hours 9am-5:30pm Mon-Fri. A form containing the language PINs you need will be provided separate from this document.

Quick Tips

- Speak in short sentences
Ensure everyone can hear you (you can ask the interpreter to confirm this with your client)
- The interpreter will introduce themselves by first name and PIN number only
- Take note of this PIN if you'd like to use this same interpreter on another assignment.

WHEN THE CALL IS FINISHED, SIMPLY HANG UP AND ALL PARTICIPANTS WILL BE DISCONNECTED.



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